



<p>If you require translation services or a copy of this document in other languages, audio tape, Braille or larger print, please speak to a member of CWP staff, e-mail info@cwps.nhs.uk or write to: Communications, Cheshire and Wirral Partnership NHS Foundation Trust, Upton Lea, Countess of Chester Health Park, Liverpool Road, Chester, CH2 1BQ.</p>
<p>যদি আপনার ট্রান্সলেশন সার্ভিসের বা এই দলিলের কপি অন্য ভাষায়, অডিও টেপে, ব্রেইল বা বড় ছাপায় দরকার হয় তবে অনুগ্রহ করে সিডব্লিউপি এর স্টাফদের সাথে কথা বলুন, ইমেইল করার ঠিকানা info@cwps.nhs.uk বা কমিউনিকেশন, চেসায়ার ও উইরাল পার্টনারশীপ এনএইচএস ফাউন্ডেশন ট্রাস্ট, আপটন লী, কাউন্টেস অফ চেস্টার হেলথ পার্ক, লিভারপুল রোড, চেস্টার, সিএইচ২ ১ বিকিউ ঠিকানায় লিখুন।</p>
<p>如果您需要翻譯服務或想索取這份文件的其他語文、錄音帶、凸字或大字體版本，請向我們的職員查詢。您亦可以寄電郵至 info@cwps.nhs.uk 或寄信到 Communication, Cheshire and Wirral Partnership NHS Foundation Trust, Upton Lea, Countess of Chester Health Park, Liverpool Road, Chester, CH2 1BQ.</p>
<p>જો તમારે ભાષાંતર સેવાઓ અથવા આ દસ્તાવેજની બીજી ભાષાઓમાં નકલ, ઓડિયો ટેપ, બ્રેઇલ અથવા વિશાળ કદની છપાઈની જરૂર હોય, તો કૃપા કરીને સીડબ્લ્યુપી (CWP) ના કર્મચારીઓ સાથે વાત કરો, ઇમેઇલ કરો: info@cwps.nhs.uk અથવા આ સરનામે લખો: Communication, Cheshire and Wirral Partnership NHS Foundation Trust, Upton Lea, Countess of Chester Health Park, Liverpool Road, Chester, CH2 1BQ.</p>
<p>यदि आपको अनुवाद सेवाएं या इस दस्तावेज की अन्य भाषाओं में नकल, ऑडियो टेप, ब्रेइल लीपि या विशाल आकार में छपाई की आवश्यकता हो, तब कृपया सीडब्ल्यूपी (CWP) कर्मचारीयों के साथ बात किजीये, या ईमेल किजीये: info@cwps.nhs.uk या इस पते पर लिखिये: Communication, Cheshire and Wirral Partnership NHS Foundation Trust, Upton Lea, Countess of Chester Health Park, Liverpool Road, Chester, CH2 1BQ.</p>
<p>Jeśli wymagane jest tłumaczenie lub kopia niniejszego dokumentu w innych językach, na taśmie magnetofonowej, w języku Braille'a lub dużym drukiem, prosimy o skontaktowanie się z członkiem personelu CWP (Organizacja partnerska krajowego systemu zdrowia regionów Cheshire i Wirral) lub przez pocztę elektroniczną: info@cwps.nhs.uk lub na adres: Communications, Cheshire and Wirral Partnership NHS Foundation Trust, Upton Lea, Countess of Chester Health Park, Liverpool Road, Chester, CH2 1BQ.</p>
<p>Os oes arnoch angen gwasanaeth cyfiethu neu gopi o'r ddogfen hon mewn ieithoedd eraill, tâp sain, Braille neu brint mawr, siaradwch ag aelod o staff CWP, e-bost info@cwps.nhs.uk neu ysgrifennwch i: Communications, Cheshire and Wirral Partnership NHS Foundation Trust, Upton Lea, Countess of Chester Health Park, Liverpool Road, Chester, CH2 1BQ.</p>

Same-sex accommodation

Caring for your privacy and dignity by delivering same-sex accommodation in hospital

Feedback

We welcome any suggestions you have, please send your **comments, concerns and compliments** to: **PALS, Patient and Carer Experience Team**, Trust Headquarters, Redesmere, Countess of Chester Health Park, Liverpool Road, Chester CH2 1BQ..

For more information see www.cwp.nhs.uk

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What does same-sex accommodation mean?

The Delivering Same-Sex Accommodation (DSSA) programme, launched in January 2009 by the Strategic Health Authority (SHA), is an initiative to make sure patients and service users in NHS funded care do not usually have to share sleeping accommodation or toilet facilities with members of the opposite sex.

The NHS is committed to providing patients with same-sex accommodation to safeguard their privacy and dignity when people are often at their most vulnerable in hospital.

This means providing a same-sex **sleeping area, bathroom and toilet facilities.**

What is the difference between a ward and accommodation?

A ward is an area or unit of a hospital (or a suite of rooms) shared by patients who need a similar kind of care.

This includes communal lounges, kitchens, meeting rooms etc.

Accommodation is the facilities that relate to service users needs when they are an in-patient.

Accommodation is a service user's sleeping area, bathroom, washing and toilet facilities.

Improving the patient experience whilst in hospital

CWP aims to provide patients with a comfortable environment that respects an individual's needs and privacy whilst they are in hospital.

By providing same sex accommodation, the Trust aims to remove the potential distress and concern that patients may have in mixed sex accommodation.

Same sex accommodation at CWP

CWP aims to provide same sex accommodation where possible and as soon as possible for all patients admitted to in-patient hospitals.

Sometimes this cannot be provided immediately in special or unusual circumstances where clinical need becomes the priority.

However, all patients' interests will be considered and the situation will be improved and changed as soon as it is feasible.

Young people's needs and group preferences may be different to an adult (ie. age). This will be taken into consideration and patients are given the choice where possible.

Patients will not be turned away if single sex accommodation is not immediately available.

For more information...

A **named nurse** or **ward manager** can discuss this leaflet further with you if you require any more information on this subject.

You can also contact the Trust's Patient Advice and Liaison Service (PALS) who can offer help and further information on same sex accommodation and other general queries on 0800 195 4462.

The PALS service is part of the Patient Experience and Membership Team which also provides and supports the following services:

- Compliments, concerns and complaints
- Patient and Public Involvement
- Volunteering
- Membership and Engagement.

People who access our services are welcome to talk to the Team Manager if they are experiencing any problems with their care.