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আপনার অনুবাদ পরিষেবা বা অন্য ভাষায় এই ডকুমেন্টের একটি কপি, অডিও টেপ, অঙ্ক ব্যক্তির লিখনাদির প্রণালী বা বড় আকারের মুদ্রণ প্রয়োজন হলে, অনুগ্রহ করে CWP কর্মীর একজন সদস্যের সাথে কথা বলুন বা cwp.info@nhs.net এ ইমেল করুন

Os oes angen gwasanaethau cyfieithu neu gopi o'r ddogfen hon arnoch mewn ieithoedd eraill, tâp awdio, Braille, neu brint brasach, siaradwch ag aelod o staff CWP neu e-bostiwch cwp.info@nhs.net

જો તમને ભાષાંતર સેવાઓની જરૂર હોય અથવા અન્ય ભાષાઓ, ઑડિયો ટેપ, બ્રેઇલ અથવા મોટા અક્ષરોમાં આ દસ્તાવેજની નકલ જોઈતી હોય તો કૃપા કરીને CWP સ્ટાફના સભ્ય સાથે વાત કરો અથવા cwp.info@nhs.net પર ઇ-મેલ કરો

Jeśli wymagane jest tłumaczenie, lub kopia niniejszego dokumentu w innym języku, na kasecie audio, alfabetem Braille'a lub druk większą czcionką, prosimy o skontaktowanie się z członkiem personelu CWP (Organizacja partnerska krajowego systemu zdrowia regionów Cheshire i Wirral) lub przez pocztę elektroniczną: cwp.info@nhs.net

如果您需要翻译服务或者需要该文件的其它版本, 录音磁带, 盲文或大字体, 请和CWP的一位员工提出, 或者发电邮至 cwp.info@nhs.net

यदि आपको अनुवाद सेवाएँ, या इस दस्तावेज़ की प्रति किसी अन्य भाषा, ऑडियो टेप, ब्रैल या बड़े अक्षरों में चाहिए, तो कृपया CPW स्टाफ के सदस्य से बात करें या cwp.info@nhs.net पर ईमेल करें

The information in the leaflet was valid at the date of Oct 2020 and is due for review in Oct 2022

Leaflet code: F-CART-20-744



Crisis and Reablement Team

4, Civic Way
Ellesmere Port
Cheshire
CH65 0BE

Helping people to be
the best they can be

Introduction

The Crisis and Reablement Team are currently supporting you so that we can help you to maintain or regain as much independence as possible. We can also support you and your family with your care to remain at home.

In order for us to support you in the most effective way, we will work with you in creating a support plan which best meets your needs. As part of this process a case manager will take the lead in co-ordinating your support. This is usually the person who feels that you will benefit from our support, for example your community nurse. The name of your particular case manager will be identified in your health notes which will be kept with you.

The team

Our team of Support Workers will visit you each day to support you on a short term basis until you return to being independent or if necessary until long term support arrangements are put in place. Our team also includes a Team Manager and Care Co-ordinator.

During the time that we are supporting you, your case manager will regularly review your support plan or rehabilitation programme.

Please be aware that due to the crisis/fluctuating nature of our caseload, we are unable to provide time specific visits.

The support we offer

Short term support could include:

- Help with getting washed, dressed and getting to the toilet
- Helping you to prepare your own food – for example snacks, ready meals or drinks
- Help to build your confidence so that you can undertake everyday tasks in a safe and effective way
- Supporting people with palliative care needs in order to avoid unnecessary hospital admissions
- Giving advice on mobilising and identifying any equipment you may need to help you, referring to Therapists in the community team

Contacting the team

If you need to make contact with the team during the time that we are supporting you, please ring the number below.

01244 972562

Monday to Friday 8.30am – 4.30pm

Weekends and Bank Holidays

8.30 am - 4.30 pm (voicemail facility for urgent referrals)

Feedback

We value feedback from the people we support and their families. Our Support Workers will give you a Friends & Family form for you to complete to give feedback to us.