

#### Cheshire and Wirral Partnership NHS Foundation Trust

#### **Statement of Purpose**

#### 1. Provider Details

Cheshire and Wirral Partnership NHS Foundation Trust, Redesmere, Countess of Chester Health Park, Liverpool Road, Chester, CH2 1BQ. Tel: 01244 397397

Chief Executive – Sheena Cumiskey

Chairman – Mike Maier

Nominated individual - David Wood

#### 2. Registered Locations

#### REGISTERED LOCATION

ANCORA HOUSE Countess of Chester Health Park, Liverpool Road, Chester, CH2 1BQ Tel: 01244 397258

Service contact: Jill Gilliam

**Regulated activity:** assessment or medical treatment for persons detained under the mental health act 1983 & Treatment of disease, disorder or injury

**CODE: MLS** – Hospital services for people with mental health needs, and/or learning disabilities, and/or problems with substance misuse.

These services are for adolescents who are admitted to hospital, involving an overnight stay, for assessment and treatment when there is a need for more intensive support than would typically be provided in the community, or a need for a specialist assessment or intervention.

ASSESSMENT AND OUTREACH (AOT) TEAM	Ancora House, Countess of Chester Health Park Liverpool Road, Chester CH2 1BQ Tel. 01244 397333
CORAL WARD - CAMHS Tier 4 ward	Ancora House, Countess of Chester Health ParkLiverpool Road, Chester CH2 1BQ Tel. 01244 397305
INDIGO WARD – CAMHS Tier 4 ward	Ancora House, Countess of Chester Health ParkLiverpool Road, Chester CH2 1BQ Tel. 01244 397595

# Helping people to be the best they can be

BOWMERE HOSPITAL Countess of Chester Health Park Liverpool Road, Chester CH2 1BQ Tel: 01244 397300

Service contact: Siobhan Chadwick

**Regulated activity:** assessment or medical treatment for persons detained under the mental health act 1983 & Treatment of disease, disorder or injury

**CODE:** MLS – Hospital services for people with mental health needs, and/or learning disabilities, and/or problems with substance misuse.

These services are for people with mental health needs who are admitted to hospital, involving an overnight stay, for assessment and treatment when there is a need for more intensive support than would typically be provided in the community, or a need for a specialist assessment or intervention.

**RHS** – Rehabilitation services

These services provide, as their sole or main purpose, treatment to people following an illness or injury that impairs their physical, mental or cognitive wellbeing, but for which continued rehabilitative care is likely to bring about improvement.

BEECH WARD – Adult Mental Health ward	Bowmere Hospital, Countess of Chester Health Park, Liverpool Road, Chester, CH2 1BQ Tel. Reception 01244 397300 / Ward 01244 397302
CHERRY WARD – Older People Organic ward	Bowmere Hospital, Countess of Chester Health Park, Liverpool Road, Chester, CH2 1BQ Tel. Reception 01244 397300 / Ward 01244 397338
JUNIPER WARD – Adult and Older People Mental Health ward	Bowmere Hospital, Countess of Chester Health Park, Liverpool Road, Chester, CH2 1BQ Tel. Reception 01244 397300 / Ward 01244 397303
MAPLE WARD – Adult Rehabilitation ward	Bowmere Hospital Countess of Chester Health Park Liverpool Road, Chester CH2 1BQ Tel. Reception 01244 397300 / Ward 01244 397690
ROSEWOOD WARD – Rehabilitation ward	Bowmere Hospital, Countess of Chester Health Park, Liverpool Road, Chester, CH2 1BQ Tel. Reception 01244 397300 / Ward 01244 397323
WILLOW WARD – Psychiatric Intensive Care ward	Bowmere Hospital Countess of Chester Health Park Liverpool Road, Chester CH2 1BQ Tel. Reception 01244 397300 / Ward 01244 397301

CLATTERBRIDGE HOSPITAL PSYCHIATRIC SERVICES Springview Mental Health Unit, Clatterbridge Road, Bebington, Wirral CH63 4JY Tel: 0151 343 5500

Service contact: Ann Marie Ratcliffe

**Regulated activity:** assessment or medical treatment for persons detained under the mental health act 1983 & Treatment of disease, disorder or injury

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BRACKENDALE WARD - Adult and Older People functional ward	Mental Health Unit, Clatterbridge Road, Bebington, Wirral, CH63 4JY Tel. 0151 343 520	
BROOKLANDS WARD - Psychiatric Intensive Care Unit	Mental Health Unit, Clatterbridge Road, Bebington, Wirral, CH63 4JY Tel. 0151 343 5536	
LAKEFIELD WARD - Adult Mental Health ward	Mental Health Unit, Clatterbridge Road, Bebington, Wirral, CH63 4JY Tel. 0151 343 5530	
MEADOWBANK WARD - Older People Organic ward	Mental Health Unit, Clatterbridge Road, Bebington, Wirral, CH63 4JY Tel. 0151 343 5528	
OAKTREES WARD - Eating Disorder ward	Mental Health Unit, Clatterbridge Road, Bebington, Wirral, CH63 4JY Tel. 0151 343 5513	

#### REGISTERED LOCATION

GP OUT OF HOURS SERVICE - COUNTESS OF CHESTER HEALTH PARK, Liverpool Road, Chester CH2 1UL Tel. 01244 365000

Service contact: Sarah Peers

**Regulated activity :** Treatment of disease, disorder or injury, Maternity and Midwifery services, Family Planning, Diagnostic and screening procedures, Transport services, triage and medical advice provided remotely

CODE : UCS Urgent care services, DCS Doctors consultation service, DTS Doctors treatment service, MDS Mobile doctors service, DSS Diagnostic and or screening service

N.B. The West Cheshire Primary Care Assessment Centre service will manage patients who require an immediate and necessary face to face primary care assessment and who are also potentially COVID-positive. This service will operate during the COVID-19 pandemic for those patients who have presented to their GP or 111 service and for whom an initial triage, has already taken place.

West Cheshire Primary Care Assessment Centre (COVID19	1829 Building, Countess of Chester Health Park, Liverpool Road,
Response)	Chester. CH2 1UL Tel: 01244 385404 (reception number)

1829 BUILDING – GP Extended Hours Service - hub	1829 Building, Countess of Chester Health Park, Liverpool Road, Chester CH2 1HJ Tel. 01244 650300 (main reception)
COUNTESS OF CHESTER HOSPITAL URGENT TREATMENT CENTRE – GP services, maternity and midwifery services, family planning services, diagnostic and screening procedures- hub	Countess of Chester Health Park, Liverpool Road, Chester CH2 1UL Tel. 01244 365000
ELLESMERE PORT HOSPITAL – GP Out of Hours service - satellite	Ellesmere Port Hospital, 114 Chester Road, Whitby, Ellesmere Port CH65 6SG Tel. 01244 365000 (switchboard)
HELSBY GP PRACTICE/HEALTH CENTRE – GP extended hours service - satellite	Lower Robin Hood Lane, Frodsham WA6 0BW. Tel. 01928 723676
MALPAS SURGERY – GP Extended Hours - satellite	Malpas Surgery, Laurel Bank, Old Hall Street, Malpas SY14 8PS. Tel: 01948 860205
NESTON CLINIC - GP Extended Hours - satellite	Neston Clinic, MellockLane, Little Neston CH64 9RN Tel. 0151 4888441
TARPORLEY WAR MEMORIAL HOSPITAL – GP extended hours service - satellite	Tarporley War Memorial Hospital, 14 Park Road, Tarporley, Cheshire CW6 0AP Tel. 01829 732436

CROOK LANE RESPITE UNIT 152 Crook Lane, Wharton, Winsford, CW7 3EQ Tel: 01606 861003

Service contact: Sharon Vernon

Regulated activity : Treatment of disease, disorder or injury

**CODE: MLS** – Hospital services for people with mental health needs, and/or learning disabilities, and/or problems with substance misuse.

These services are for people with learning disabilities who are admitted to hospital, involving an overnight stay, for specialist health respite when there is a need for more intensive support than would typically be provided in the community, or a need for a specialist assessment or intervention.

CROOK LANE – Learning Disability Respite Linit	152 Crook Lane, Wharton, Winsford, CW7 3EQ Tel. 01606 861003	

EASTWAY Countess of Chester Health Park, Liverpool Road, Chester CH2 1BQ Tel: 01244 397222

Service contact: Sharon Vernon

**Regulated activity:** Assessment or medical treatment for persons detained under the mental health act 1983 & Treatment of disease, disorder or injury

**CODE:** MLS – Hospital services for people with mental health needs, and/or learning disabilities, and/or problems with substance misuse.

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	Eastway Assessment & Treatment Unit, Countess of Chester
EASTWAY WARD – Learning Disability ward	Health Park, Liverpool Road, Chester, CH2 1BQ Tel. Reception
	01244 397222 / Ward 01244 397224

#### REGISTERED LOCATION

GREENWAYS Rosemount Site, Chester Road, Macclesfield, SK11 8QA Tel: 01625 508550

Service contact: Sharon Vernon

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(GREENWAYS WARD - Learning Disability ward	Roœmount Site, Lea Bank Cloœ, Chester Road, Macclesfield SK11 8PU Tel. 01625 508550	
	SK11 8PU Tel. 01625 508550	

#### JOCELYN SOLLY (Millbrook/Macclesfield DGH) Victoria Road, Macclesfield, SK10 3JF Tel: 01625 505600

Service contact: Jeff Johnston

**Regulated activity:** assessment or medical treatment for persons detained under the mental health act 1983 & Treatment of disease, disorder or injury

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MULBERRY WARD – Adult and Older People functional ward	Victoria Road, Macclesfield, Cheshire, SK10 3BL Tel 0300 303 0706
SILK WARD – Older People Organic ward	Macclesfield DGH, Victoria Road, Macclesfield, SK10 3SJ Tel 0300 303 0709

#### REGISTERED LOCATION

MILLENIUM CENTRE Leasow e Millennium Centre Twickenham Drive, Wirral CH46 1PQ. Tel. 0151 638 9599

Service contact: Sharon Vernon

**Regulated activity:** assessment or medical treatment for persons detained under the mental health act 1983 & Treatment of disease, disorder or injury, Personal Care

CODE: LDC - Community based services for people with a learning disability DCC - Domiciliary care service

	Leasowe Millennium Centre Twickenham Drive, Wirral CH46
MILLENIUM CENTRE - All Age Disability & Mental Health	1PQ.
Service – hub.	Tel. Children with Disabilities 0151 48 88090
	Integrated Disabilities Services 0151 48 88091

SOSS MOSS SITE, Chelford Road, Nether Alderley, Macclesfield SK10 4UJ Tel: 01625 862500/01625 862400

Service contact: Jeff Johnston

**Regulated activity:** assessment or medical treatment for persons detained under the mental health act 1983 & Treatment of disease, disorder or injury

**CODE:** MLS – Hospital services for people with mental health needs, and/or learning disabilities, and/or problems with substance misuse.

The Alderley Unit provides a low secure service for people with learning and autism who are admitted to hospital, involving an overnight stay, for assessment and treatment when there is a need for more intensive support than would typically be provided in the community, or a need for a specialist assessment or intervention.

Saddlebridge Inpatient Unit provides a low secure service for people with mental health needs who are admitted to hospital, involving an overnight stay, for assessment and treatment when there is a need for more intensive support than would typically be provided in the community, or a need for a specialist assessment or intervention.

Forensic Support Service provides in-reach input for community patients in contact with the secondary care mental health services provided by CWP when they present with behaviour that pose a risk of serious harm to others in the context of their mental disorder.

ALDERLEY UNIT – LOW Secure Learning Disability Unit	Chelford Road, Nether Alderley, Macclesfield, SK10 4UJ Tel. 01625 862500	
	Saddlebridge Unit, Chelford Road, Nether Alderley, Macclesfield, SK10 4UJ Tel. 01625 862400	
SADDLEBRIDGE – Low Secure Adult Mental Health	Chelford Road, Nether Alderley, Macclesfield, SK10 4UJ Tel. 01625 862400	

#### **REGISTERED LOCATION:**

THORN HEYS RESPITE UNIT Columbia Road, Prenton, Wirral, CH43 6TU Tel: 0151 488 8101

Service contact: Sharon Vernon

**Regulated activity :** Treatment of disease, disorder or injury

**CODE:** MLS – Hospital services for people with mental health needs, and/or learning disabilities, and/or problems with substance misuse.

These services are for people with learning disabilities who are admitted to hospital, involving an overnight stay, for specialist health respite when there is a need for more intensive support than would typically be provided in the community, or a need for a specialist assessment or intervention.

THORN HEYS RESPITE – Learning Disability Respite Unit	Ashton House Site Columbia Road, Prenton, Wirral, CH43 6TU Tel. 0151 488 8101
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TRUST HEADQUARTERS, REDESMERE, Countess of Chester Health Park, Liverpool Road, Chester CH2 1BQ Tel: 01244 397397

Regulated activity: Treatment of disease, disorder or injury

**CODE : CHC** – community healthcare services; **HPS** – hospice services; **LDC** – community-based services for people with a learning disability; **MHC** – community based services for people with mental health needs.

CODE - MHC- Adult and Older People's Community Mental Health Services

Service contacts: Sarah Peers/ Siobhan Chadwick/ Jeff Johnston/ Ann Marie Ratcliffe/ Jill Gilliam

Regulated activity: Treatment of disease, disorder or injury

1829 BUILDING – Psychology (West Cheshire) - hub	1829 Building, Countess of Chester Health Park, Liverpool Road, Chester, CH2 1HJ Tel: Psychology 01244 397575 Tel: ABI 01244 389252
AIRBUS – supportive services - satellite	Airbus, Broughton, Chester CH4 0DR Tel. 01244 397589
ALSAGER HEALTH CENTRE - Adult & Older People's Community Mental Health Services-satellite	Alsager Health Centre, 12 Sandbach Road South, Alsager. ST7 2LU Tel. 01270 275606
ARROWE PARK HOSPITAL – Liaison Psychiatry including Street triage - hub	Arrowe Park Hospital, Arrowe Park Road Upton Wirral CH49 5PE Tel. 0151 678 5111
ASHFIELDS PRIMARY CARE CENTRE - Adult & Older People's Community Mental Health Services-satellite	Ashfields Primary Care Centre, Middlewich Road, Sandbach. CW11 1EQ Tel. 01270 275050
BOUGHTON MEDICAL CENTRE – primary care mental health - satellite	Boughton Medical Centre, Hoole Lane, Boughton, Chester CH2 3DP Tel. 01244 325421
BREIGHTMET HEALTH CENTRE - Bolton eating disorders service - hub	BreightmetHealth Centre, Breightmet Fold Lane, Breightmet, Bolton, BL2 6NT Tel. 01204 462785
CHERRYBANK RESOURCE CENTRE – Adult mental health services, early intervention team, Criminal Justice Liaison and Diversion Team, Cheshire and Mersey Specialist Perinatal Service i	Cherrybank Resource Centre, 85 Wellington Road, Ellesmere Port, CH65 0BY Tel. 0151 488 8360
CHESTER RACECOURSE – COVID Vaccinationsite	The Racecourse, Chester, CH2 1LY
CHURTON RESOURCE CENTRE - Cheshire and Merseyside AdolescentEating Disorder Service – hub	Churton Resource Centre, Countess of Chester Health Park, Liverpool Road, Chester CH2 1BQ Tel. 01244 393220
CONGLETON LIBRARY- Home treatment team (HTT) - hub	Congleton Library, Market Street, Congleton CW12 1BU Tel. HTT- 01260 292916

CONGLETON WAR MEMORIAL HOSPITAL - Adult & Older	Congleton War Memorial Hospital, Canal Road, Congleton.
People's Community Mental Health Service- satellite	CW12 3AR Tel. 01260 294800
COUNTESS OF CHESTER HOSPITAL - liaison psychiatry,	Countess of Chester Hospital, Countess of Chester Health park
Chester Eating Disorder Service - hub	Liverpool Road, Chester CH2 1UL Tel. 01244 346398
DELAMERE RESOURCE CENTRE – IAPT, Psychosexual Services, Adult and Older Adults Community Mental Health Services, Recovery College, Expert Patient Programme, Personality Disorder Service - hub	Delamere Resource Centre, 45 Delamere Street, Crewe, CW1 2ER, Tel. 01270 655200
EAGLEBRIDGE MEDICAL CENTRE - Adult & Older People's	Eaglebridge Medical Centre, Wellbeing Centre, Dunwoody Way
Community Mental Health Services - satellite	Crewe. CW1 3AW Tel. 01270 275780
FOUNTAINS HEALTH CENTRE– primary care mental health services - satellite	FountainsHealth Centre, Delamere Street, Chester, CH1 4DS Tel: 01244 325721.
THE GATEWAY- Warrington and Halton eating disorders service,	The Gateway, 85 – 101 Sankey Street, Warrington, Cheshire
Trafford eating disorders service - hub	WA1 1SR Tel. 01925 248475
GREAT SUTTON CLINIC (UNTIL 28/02/2021) - primary care	Great Sutton Clinic, Old Chester Road, Ellesmere Port CH66
mental health - satellite	3PB. Tel: 0151 339 2208
HEATH LANE MEDICAL CENTRE – primary care mental health -	Health Lane Medical Centre, Heath Lane, Chester CH3 5UJ. Tel
satellite	01244 563105
HELSBY HEALTH CENTRE– primary care mental health -	Helsby Health Centre, Lower Robin Hood Lane, Helsby, WA6
satellite	0BW, Tel. 01928 723676
HIGHFIELD CENTRE – Adult and Older Peoples service - satellite	Victoria Central Health Centre, Mill Lane, Wallasey CH44 5UF
HOLMES CHAPEL HEALTH CENTRE - Adult & Older People's	HolmesChapel Health Centre, London Road, HolmesChapel
Community Mental Health Service- satellite	CW4 7BB Tel. 01477 533100
HOPE FARM CLINIC -primary care mental health - satellite	Hope Farm Clinic, Hope Farm Road, Great Sutton CH66 2RC Tel. 0151 488 8489
JOCELYN SOLLY HOUSE RESOURCE CENTRE - Adult and older people's community mental health services, Recovery College, Expert Patient Programme - hub	Jocelyn Solly House, Victoria Road, Macclesfield, SK10 3JE Te 01625 505600
KNUTSFORD & DISTRICT COMMUNITY HOSPITAL - Adult and	Knutsford and District Community Hospital, Bexton Road
older people's mental health services - satellite	Knutsford WA16 0BT Tel. 01565 757225
LACHE HEALTH CENTRE – primary care mental health	Hawthorn Road, Lache, Chester CH4 8HX. Tel: 01244 671991

LAUREL BANK SURGERY – primary care mental health service - satellite	Laurel BankSurgery, Old Hall Street, Malpas, SY14 5PS, Tel. 01948 860205
LEIGHTON HOSPITAL, ACCIDENT & EMERGENCY UNIT - Liaison Psychiatry - hub	Liaison Psychiatry, Accident & Emergency Unit, Leighton Hospital, Middlewich Road, Crewe CW1 4QJ Tel. 01270612239
MACCLESFIELD DGH – Liaison Psychiatry - hub	Liaison Psychiatry, Macclesfield District General Hospital, Macclesfield, SK10 3BL, Tel. 01625 663868
MARINE LAKE MEDICAL PRACTICE AND ESTUARY MEDICAL PRACTICE – Adult and Older Peoples Service - satellite	The Concourse, Grange Road, West Kirby, Wirral CH48 4HZ
NANTWICH HEALTH CENTRE - Adult & Older People's Community Mental Health Services-satellite	Church View PC Centre, off Beam Street, Nantwich. CW5 5NX Tel. 01270 610181
NESTON CLINIC – primary care mental health, adult mental health services, older adult mental health services - satellite	Neston Clinic, MellockLane, Little Neston CH64 9RN, Tel. 0151 488 8441
PARK MEDICAL CENTRE – primary care mental health	Park Medical Centre, Shavington Avenue, Newton Lane, Chester CH2 3RD. Tel: 01244 342136
POYNTON COMMUNITY CLINIC - Adult & Older People's Community Mental Health Services-satellite	Poynton Community Clinic, Park Avenue, Poynton, Stockport SK12 1QY Tel. 01625 875618
THE ROCK SURGERY (at PRINCEWAY HEALTH CENTRE) – adult mental health services, psychology, primary care mental health, older adult mental health services - satellite	The Rock Surgery, 2 Princeway, Frodsham, Cheshire WA6 6RX Tel. 01928 732 110
ROPE GREEN MEDICAL CENTRE - Adult & Older People's Community Mental Health Services-satellite	Rope Green Medical Centre, Rope Lane, Shavington, Crewe CW2 5DA Tel. 01720 275990
SPRINGVIEW – Adult and Older People's service - Satellite	Clatterbridge Hospital, Clatterbridge Road, Bebington, Wirral CH63 4JY Tel 0151 334 4000 (Switchboard)
ST ANNE STREET – Primary care mental health service ,	71 St Anne's Street, Chester, CH1 3HT Tel. 01244 394949
STEIN CENTRE – Adult Memory & Dementia service, Access Team, Complex Needs, Homeless Team, Early Intervention, Wirral Eating Disorder Service, Adult and Older Peoples Service, Wirral CLDT – hub, Wirral Continuing Health Care Service	Stein Centre, St Catherine's Hospital, Derby Road, Tranmere, Wirral CH62 0LQ, Tel 0300 3033157
ST WERBURGH'S – homelessness service - satellite	2a George Street, Chester CH1 3EQ. Tel. 01244 665834
TARPORLEY HEALTH CENTRE – Primary care mental health services - satellite	Tarporley Health Centre, Park Road, Tarporley, CW6 0BE Tel. 01829 733686

UPTON LEA RESOURCE CENTRE – Adult mental health services, older people's mental health services, home treatment team, PICU consultant – hub, Early intervention team - satellite	Upton Lea Resource Centre, Countess of Chester Health Park Liverpool Road, Chester CH2 1BQ Tel. 01244 397425
UPTON VILLAGE SURGERY – primary care mental health	Upton Village Surgery, Wealstone Lane, Upton, Chester CH2 1HD. Tel: 01244 382238
VALE HOUSE RESOURCE CENTRE – Adult Mental Health Services, Older People's Mental Health Services, IAPT, Liaison & Diversion Service, Personality Disorder Service, Early Intervention Team-hub	Vale House Resource Centre, High Street Winsford CW7 2AS Tel. 01606 555100
VICTORIA HEALTH CENTRE - Adult and Older People's service - satellite	Mill Lane, Wallaœy CH44 5UF
WATERSEDGE MEDICAL CENTRE - Adult & Older People's Community Mental Health Services- satellite	Waterside Medical Centre, 10-12 Leadsmithy Street, Middlewich CW10 9EH Tel. 01606 544401
WATERS GREEN MEDICAL CENTRE - Adult & Older People's Community Mental Health Services-satellite	Waters Green Medical Centre, Sunderland Street, Macclesfield SK11 6JL Tel. 01625 264095
WESTERN AVENUE MEDICAL CENTRE – primary care mental health	Western Avenue Medical Centre, Gordon Road, Blacon, Cheste CH1 5PA. Tel: 01244 390755
health	CH1 5PA. Tel: 01244 390755
<b>CODE - LDC</b> – community based services for people with	CH1 5PA. Tel: 01244 390755 a learning disability
health CODE - LDC - community based services for people with Service contact: Sharon Vernon	CH1 5PA. Tel: 01244 390755 a learning disability
health CODE - LDC – community based services for people with Service contact: Sharon Vernon Regulated activity: treatment of disease, disorder or injury	CH1 5PA. Tel: 01244 390755 a learning disability 1829 Building, Countess of Chester Health Park, Liverpoo Road, Chester , CH2 1HJ Tel: ABI 01244 389252
health <b>CODE - LDC</b> – community based services for people with <b>Service contact:</b> Sharon Vernon <b>Regulated activity:</b> treatment of disease, disorder or injury 1829 BUILDING – Acquired Brain Injury (West Cheshire) - hub CLATTERBRIDGE HOSPITAL - Acquired Brain Injury Wirral -	CH1 5PA. Tel: 01244 390755 a learning disability 1829 Building, Countess of Chester Health Park, Liverpoo Road, Chester , CH2 1HJ Tel: ABI 01244 389252 Clatterbridge Road, Bebington, Wirral CH63 4JY. Tel: 0151 334
health <b>CODE - LDC</b> – community based services for people with <b>Service contact:</b> Sharon Vernon <b>Regulated activity:</b> treatment of disease, disorder or injury 1829 BUILDING – Acquired Brain Injury (West Cheshire) - hub CLATTERBRIDGE HOSPITAL - Acquired Brain Injury Wirral - hub	CH1 5PA. Tel: 01244 390755 a learning disability 1829 Building, Countess of Chester Health Park, Liverpoo Road, Chester , CH2 1HJ Tel: ABI 01244 389252 Clatterbridge Road, Bebington, Wirral CH63 4JY. Tel: 0151 334 4000 (Switchboard) Eastway, Countess of Chester Health Park, Liverpool Road, Chester CH2 1BQ. Tel.01244 397222
health CODE - LDC – community based services for people with Service contact: Sharon Vernon Regulated activity: treatment of disease, disorder or injury 1829 BUILDING – Acquired Brain Injury (West Cheshire) - hub CLATTERBRIDGE HOSPITAL - Acquired Brain Injury Wirral - hub EASTWAY - Cheshire West and Chester CLDT - hub MILLENIUM CENTRE - All Age Disability & Mental Health	CH1 5PA. Tel: 01244 390755 a learning disability 1829 Building, Countess of Chester Health Park, Liverpoo Road, Chester, CH2 1HJ Tel: ABI 01244 389252 Clatterbridge Road, Bebington, Wirral CH63 4JY. Tel: 0151 334 4000 (Switchboard) Eastway, Countess of Chester Health Park, Liverpool Road, Chester CH2 1BQ. Tel.01244 397222 Leasowe Millennium Centre Twickenham Drive, Wirral CH46
health CODE - LDC – community based services for people with Service contact: Sharon Vernon Regulated activity: treatment of disease, disorder or injury 1829 BUILDING – Acquired Brain Injury (West Cheshire) - hub CLATTERBRIDGE HOSPITAL - Acquired Brain Injury Wirral - hub EASTWAY - Cheshire West and Chester CLDT - hub MILLENIUM CENTRE - All Age Disability & Mental Health Service, Wirral CLDT – hub.	CH1 5PA. Tel: 01244 390755 a learning disability 1829 Building, Countess of Chester Health Park, Liverpoo Road, Chester , CH2 1HJ Tel: ABI 01244 389252 Clatterbridge Road, Bebington, Wirral CH63 4JY. Tel: 0151 334 4000 (Switchboard) Eastway, Countess of Chester Health Park, Liverpool Road, Chester CH2 1BQ. Tel.01244 397222 Leasowe Millennium Centre Twickenham Drive, Wirral CH46 1PQ. Tel. 0151 638 9599 Rosemount Lodge, Chester Road, Macclesfield SK11 8QA Tel

WYVERN HOUSE – Cheshire West and Chester CLDT - hub	Wyvern House, The Drumber, Winsford, CW7 1AU. Tel: 01606 288850
CODE – MHC– CAMHS Community Based Services	
Service contact: Jill Gilliam	
Regulated activity: Treatment of disease, disorder or inju	ry
1829 BUILDING - 16-19 service, - hub	1829 Building, Countess of Chester Health Park Liverpool Road Chester CH2 1BQ .Tel. 01244 397555
ASHLEA CENTRE – Wirral CAMHS Centralised Neurodevelopmental team, Wirral CAMHS Psychotherapy Team, Wirral CAMHS PMHW team - hub	
THE BIRCH CENTRE - Wirral CAMHS 0-13 Team, Wirral CAMHS 14-18 Team, - hub	The Birch Centre, St Catherine'sHospital Derby Road, Tranmere Wirral CH42 0LQ Tel. 0300 3033 157
CORONATION ROAD– West LD CAMHS, Cheshire & Mersey Specialist Perinatal Service - hub	Coronation Road Workplace Hub, Coronation Road, Ellesmere F Port, CH65 9AA Tel. 0151 488 8041.
ELM HOUSE - 0-16 service, 16-19 service, CAMHS primary care mental health, LD CAMHS, Neuro Development Service, Emotionally Healthy Schools team, ADHD and Autismteam, Eating Disorder team, CAMHS Youth Justice, CAMHS Looked After Children-hub	Elm House, The Priory, Rosemount Site, Lea Bank Close Macclesfield, Cheshire, SK11 8QA, Tel. 01625 712043
HAWTHORN CENTRE – Vale Royal & South Cheshire (Middlewich) Winsford 0-16, Tier 2 and Tier 3 CAMHs West Cheshire Youth Justice Service 8-18 Central Eating Disorder Spoke team Vale Royal and South Cheshire - hub	1 <sup>stt</sup> Floor Commerce House, Dene Drive, Winsford, CW7 1AS Tel 01606 555240
MAPLE HOUSE - Wirral CAMHS Choice Clinic	Maple House, 3 Cleveland Street Birkenhead, Wirral CH41 6NE Tel. 0151 488 8450
MARSDEN HOUSE - West Cheshire Tier 2 and Tier 3 CAMHs - hub	Marsden House, Brookdale Place Chester CH1 3DY Tel. 01244 393200
MILL ST MEDICAL CENTRE – Crewe CAMHS, LD CAMHS, CAMHS 0-16, CAMHS 16-19 service, Primary Mental Health team, Eating Disorder team, CAMHS Youth Justice practitioners, CAMHS Looked After Children practitioner - hub	Mill Street Medical Centre, Mill Street, Crewe, Cheshire, CW2 7AQ Tel. 01270 253 841
CODE : CHC – community healthcare services; HPS – Doctors consultation services; DTS Doctors treatment services;	hospice services; <b>MBS</b> – mobile doctors service; <b>DCS</b> – vices, NHS GP Practice
Service contact: Jill Gilliam/ Sarah Peers/ Val Sturgess	
-	ury, Transport services, triage and medical advice provided

1829 BUILDING – SALT, ABI, Specialist Nurses for Tissue Viability, SPA, Heart Failure Specialist Nurses, podiatry, professional development lead pulmonary rehab – hub	1829 Building, Countess of Chester Health Park, Liverpool Road, Chester CH2 1HJ Tel. 01244 650300 (main reception)
BLACON CHILDREN'S CENTRE – Starting Well Service 0-19 service – hub. SALT, children's continence service - satellite	Blacon Children's Centre, Carlisle Road, Blacon, Chester, CH1 5DB Tel. 01244 397412
BLACON HEALTHY LIVING CENTRE – recovery college west – hub	Blacon Healthy Living Centre, Ground Floor, Plas Dinas, Blacon Point Road, Blacon, Chester CH1 5SN Tel. 01244 385035
BOUGHTON HEALTH CENTRE - Starting Well 0-19 service, podiatry, SALT, community pain service, adult continence team - satellite	Boughton Health Centre, Hoole Lane, Boughton, Chester, CH2 3DP Tel. Surgery 01244325421, Health Visiting 01244348022 5-19 health and wellbeing service 01244 400875
BOWMERE HOSPITAL – podiatry, out of hours district nursing team - hub	Countess of Chester Healthpark, Liverpool Road, Chester Tel Main reception 01244 397300, District Nurses 01244 385306 Podiatry 01244 385001
CHERRYBANK RESOURCE CENTRE – Early Intervention in Psychosis Team, Ellesmere Port and Neston Adult Mental health service - hub	Cherrybank Resource Centre, 85 Wellirngton Road, Ellesmere Port, CH65 0BY Tel. 0151 488 8360
CHESTER UNIVERSITY – cardiac rehabilitation - satellite	Chester University, Parkgate Road, Chester CH1 4BJ Tel 01244 511000
CIVIC WAY - Ellesmere Port North community care team, Ellesmere Port South community care team, Single Point of Access (SPA), Crisis and Reablement Team - hub	4 Civic Way, Ellesmere Port, CH65 0BE Tel: EP North 0151 357 2348, Tel: EP South 0151 355 8946, Tel: SPA: 0300 1237740
CLATTERBRIDGE HOSPITAL – stroke rehabilitation - hub	ClatterbridgeRoad, Bebington, Wirral CH63 4JY Tel. 0151 334 4000 (Switchboard)
COMMUNITY OUTREACH GYM, ELLESMERE PORT– cardiac rehabilitation - satellite	Referrals and enquiries to Cardiology department, Countess of Chester Hospital, Liverpool Road, Chester, CH2 1UL Tel.01244 365662/365192. Ask for Sophie McIntosh.
COUNTESS OF CHESTER HOSPITAL – Cardiac rehabilitation, Specialist Nursing COPD and Oxygen, community pain service, respiratory physiotherapy - hub	Countess of Chester Hospital, Countess of Chester Health Park Liverpool Road, Chester Tel. 01244 365000 (switchboard)
DALE CAMP (ARMY BARRACKS) – Starting Well 0-19 service (health visiting clinic) - satellite	The Dale, Chester CH2 4BD Tel. 01244 650781
DENE DRIVE MEDICAL CENTRE – Starting Well 0-19 service - satellite	Dene Drive Medical Centre, Winsford, CW7 1AT. Tel. 01616 544130

ELLESMERE PORT FIRE STATION – cardiac rehabilitation - satellite	Referrals and enquiries to Cardiology department, Countess of Chester Hospital, Liverpool Road, Chester, CH2 1UL. Tel: 01244 365662/365192. Ask for Sophie McIntosh.
ELLESMERE PORT HOSPITAL – Adult musculoskeletal assessment and management service (AMAMS), MSK physiotherapy, stroke ESD, community neuro physiotherapy, patient choice, , bed based (inpatient) therapy – hub; adult continence service, dermatology, Parkinson's specialist nurse service - satellite	Ellesmere Port Hospital, 114 Chester Road, Whitby, Ellesmere Port CH65 6SG Tel. 01244 365000 (switchboard)
ELTON CHILDREN'S CENTRE – Starting Well 0-19 - satellite	Elton Primary School, School Lane, Elton CH2 4LT Tel. 0151 338 2227
FARNDON SURGERY – MSK physiotherapy, Starting Well 0-19 (health visiting baby clinic) - satellite	Farndon Surgery, Church Lane, Farndon CH3 6PT; Tel. 01829 771588
FOUNTAINS HEALTH CENTRE – Fountains Community Care Team, Chester East Community Care Team – hub; MSK Physiotherapy, Podiatry, SALT, adult continence service, health visiting clinic, - satellite	FountainsHealth Centre, Delamere Street, Chester Tel. 01244 325721
FRODSHAM CHILDREN'S CENTRE – health visiting clinic- satellite	Frodsham Children's Centre, Ship Street, Frodsham WA6 7PZ Tel. 01606 555287
GREAT SUTTON CLINIC (UNITL 28/02/2021) – Starting Well 0- 19 service, SALT, podiatry, legulcerclinic (provided by EP North CCT), Adult continence team – satellite	Great Sutton Clinic, Old Chester Road, Great Sutton CH66 3PB Tel. 0151 339 2208
GREENFIELDS CHILDREN'S CENTRE – Starting Well 0-19 service - hub	Greenfields Children's Centre, Whitby's Lane, Winsford, CW7 2LZ. Tel. 01606 555288
HEATH LANE – palliative care and Macmillan nursing, Intermediate dermatology-hub	Heath Lane, Boughton CH3 5UJ. Tel. 01244 563105
HELSBY GP PRACTICE/HEALTH CENTRE – Starting Well 0-19 (health visiting clinic) - satellite	Lower Robin Hood Lane, Frodsham WA6 0BW. Tel. 01928 723676
HOPE FARM CLINIC – adult continence team, children's continence team, - hub. Starting Well 0-19 service (health visiting clinic) leg ulcer clinic (provided by EP North CCT), Intermediate dermatology, SALT– satellite.	Hope Farm Clinic, Hope Farm Road, Great Sutton CH66 2RQ Tel. 0151 488 8489
HOSPICE OF THE GOOD SHEPHERD – Macmillan Team- satellite	Hospice of the Good Shepherd, Gordon Lane, Backford, Chester CH2 4DG Tel: 01244 851091
KINGSMEAD MEDICAL CENTRE – Starting Well 0-19 (clinic) - satellite	Kingsmead Medical Centre, Kingsmead Square, Northwich CW9 8UW. Tel. 01606 861140

KINGSWAY CHILDREN'S CENTRE – Starting Well 0-19 - hub	Kingsway Children's Centre, University of Chester, Kingsway Campus, Kingsway, Chester CH2 2LB Tel. 01244 397503
LACHE CHILDREN'S CENTRE – Starting Well 0-19 - hub	Lache Children's Centre, Hawthorn Road, Lache, Chester, CH4 8HX. Tel. 01244 397486
LACHE HEALTH CENTRE – Chester South community care team– hub; Starting Well health visiting clinic, SALT, adult continence team, MSK physiotherapy, podiatry, children's continence service, infant feeding clinic - satellite	Lache Health Centre, Hawthorn Road, Lache, Chester CH4 8HX Tel: Health Visiting 01244 671366.
MALPAS SURGERY – Broxton community care team, podiatry – hub	Malpas Surgery, Laurel Bank, Old Hall Street, Malpas SY14 8PS. Tel: 01948 860205
MALPAS YOUTH CENTRE – SALT-satellite	Malpas Youth Centre, 1 Chester Road, Malpas SY14 8HT Tel 01948 860993
NESTON CLINIC - Neston Community care team- hub; Starting Well 0-19 service (health visiting clinic), MSK Physiotherapy, podiatry, SALT - satellite	Neston Clinic, MellockLane, Little Neston CH64 9RN Tel. Health Visiting - 0151 336 2189 Community Care Team – 0151 488 8440
OAKWOOD MEDICAL CENTRE – Starting Well 0-19 service (health visiting clinic) - satellite	Oakwood Medical Centre, Broadway, Northwich, CW8 4LF. Tel. 01606 544241
PORTSIDE CHILDREN'S CENTRE – Starting Well 0-19 service – hub	Portside Community Centre, Egerton Street, Ellesmere Port CH65 2BY; Tel. 0151 488 8037
PORTSIDE HUB – Starting Well 0-19 services - hub	Portside Hub, 2-6 Church Parade, Ellesmere Port, CH65 2ER
PRINCEWAY HEALTH CENTRE- Princeway community care team– hub; Starting Well 0-19 service (health visiting clinic) podiatry, SALT, Adult continence service, children's continence service, MSK physiotherapy - satellite	Princeway Health Centre, 2 Princeway, Frodsham, WA6 6RX Tel. 01928 732110
STANLAW ABBEY CHILDREN'S CENTRE – Starting Well 0-19 service - hub. SALT- satellite	Stanlaw Abbey Children's Centre, Alnwick Drive, Ellesmere Port CH65 9HE Tel. 0151 488 8036
ST WERBURGH'S – Intermediate Tier Epilepsy - hub	2a George Street, Chester CH1 5EQ Tel. 01244 665834
TARPORLEY HEALTH CENTRE – Starting Well 0-19 service, Tarporley community care team - hub podiatry, continence - satellite	Tarporley Health Centre, Park Road, Tarporley, CW6 0BE Tel. Health Visiting – 01829 733193 community care team – 01829 733193
TARPORLEY WAR MEMORIAL HOSPITAL – MSK physiotherapy - satellite	Tarporley War Memorial Hospital, 14 Park Road, Tarporley, Cheshire CW6 0AP Tel. 01829 732436

TARVIN COMMUNITY CENTRE – health visiting clinic-satellite	Tarvin Community Centre, Meadow Close, Tarvin, Chester CH3 8LY Tel. 01829 740838
TATTENHALL RECREATION CLUB – Starting Well 0-19 service - satellite	Tattenhall Recreation Club, Burwardsley Rd Chester CH3 9QF
VICTORIA CHILDREN'S CENTRE (CHESTER) – Starting Well 0-19 service - satellite	Chester Victoria Children's Centre, Cheyney Road, Chester CH1 4BR
VICTORIA ROAD CHILDREN'S CENTRE (NORTHWICH) – Starting Well 0-19 service - hub	Victoria Road Children's Centre, Neumann Street, Northwich CW9 5UT. Tel: 01606 555286
WEAVERHAM MEDICAL CENTRE – Starting Well 0-19 service - satellite	Weaverham Medical Centre, Northwich Road, Northwich CW8 3EU. Tel. 01606 544342
WHARTON CHILDREN'S CENTRE – Starting Well 0-19 serviœ - hub	Wharton Children's Centre, Bradbury Road, Wharton, CW7 3HN. Tel. 01606 555285
WHARTON PRIMARY HEALTHCARE CENTRE – Starting Well 0-19 service - hub	Wharton Primary Healthcare Centre, Crook Lane, Winsford CW7 3GY Tel. 01606 593803
REGISTERED LOCATION	'
OLD HALL SURGERY, 24 - 26 Stanney Lane, Ellesmere F	Port, CH65 9AD. Tel. 0151 355 1191
CODE : DCS Doctors consultation services; DTS Doctors service	s treatment services, <b>DSS</b> Diagnostic and or screening
Service contact: Sarah Peers	
<b>Regulated activity:</b> Treatment of disease, disorder or in Diagnostic and screening procedures, surgical procedures	jury, Maternity and Midwifery services, Family Planning,
	24 - 26 Stanney Lane, Ellesmere Port, CH65 9AD. Tel. 0151 355
OLD HALL SURGERY – GP services, maternity and midwifery services, family planning services, diagnostic and screening procedures, surgical procedures - hub	1191

WESTMINSTER SURGERY, Westminster Surgery, 12 to 18 Church Parade, Ellesmere Port CH65 2ER Tel. 0151 3554864

**CODE : DCS** –Doctors consultation services; **DTS** Doctors treatment services, **DSS** Diagnostic and or screening service

Service contact: Sarah Peers

**Regulated activity** : Treatment of disease, disorder or injury, Maternity and Midwifery services, Family Planning, Diagnostic and screening procedures, surgical procedures

WESTMINSTER SURGERY – GP services, maternity and midwifery services, family planning services, diagnostic and screening procedures, surgical procedures - hub Westminster Surgery, 12 to 18 Church Parade, Ellesmere Port CH65 2ER Tel. 0151 3554864

www.westminstersurgery.nhs.uk

#### REGISTERED LOCATION

WILLASTON SURGERY, Neston Road, Willaston, CH64 2TN Tel. 0151 327 4593

**CODE : DCS** –Doctors consultation services; **DTS** Doctors treatment services, **DSS** Diagnostic and or screening service

GENERAL MANAGER /NOMINATED INDIVIDUAL: Sarah Peers

**Regulated activity** : Treatment of disease, disorder or injury, Maternity and Midwifery services, Family Planning, Diagnostic and screening procedures

WILLASTON SURGERY – GP services, maternity and midwifery services, family planning services, diagnostic and screening	Willaston Surgery, Neston Road, Willaston, CH64 2TN Tel. 0151 327 4593
procedures-hub	www.willastonsurgery.nbs.uk

# 3. Trust Legal Status

CWP was authorised by Monitor as a foundation trust from July 2007 and agreed our FT constitution as part of our terms of authorisation. A central feature of being a foundation trust is having an elected Council of Governors and a foundation trust membership.

# 4. Aims and Objectives

Cheshire and Wirral Partnership NHS Foundation Trust (CWP) provides mental health services for children, adults and older people, as well as learning disability services.

We are also contracted to deliver community physical health services throughout Western Cheshire. Services provided cover planned, unplanned and children's care and are delivered in a wide range of settings from community clinics, GP practices, nursing homes and patient's own homes.

The 6Cs are our Trust values;

- Care
- Compassion
- Courage
- Communication
- Competence
- Commitment

Our vision is "Working in partnership to improve health and well-being by providing high quality care".

We do this by;

- Improving care, health and wellbeing.
- Working within communities.
- Working in partnership.
- Delivering, planning and commissioning services.
- Making best value.
- Reducing inequalities.
- Enabling our people.
- Improving and innovating.

# 5. Regulated Activity, Service Types and Person Bands

CWP is regulated to provide the following activities;

- Treatment of disease, disorder or injury
- Assessment or medical treatment for people detained under the Mental Health Act 1983
- Accommodation for persons who require nursing or personal care
- Transport services, triage and medical advice provided remotely *transport services* equating to involving a vehicle that was designed [or modified] for the primary purpose of transporting people who require treatment, not emergency ambulances.
- Diagnostic and screening procedures
- Maternity and midwifery services
- Family planning services
- Surgical Procedures
- Personal Care

The following types of services will provide this activity;

- Hospital services for people with mental health needs, learning disabilities and problems with substance misuse (MLS)
- Rehabilitation services (RHS)
- Community based services for people with mental health needs (MHC)
- Community based services for people with a learning disability (LDC)
- Community healthcare service (CHC)
- Urgent care services (UCS)
- Doctors consultation service (DCS)
- Doctors treatment service (DTS)
- Mobile doctors service (MDS)
- Diagnostic and or screening service (DSS)
- Domiciliary care service (DCC)

CWP provide services to the following service user bands;

- Adults aged 18-65
- Adults aged 65+
- Children 0-3 years
- Children 4-12 years
- Children 13-18 years
- People with learning disabilities and/or autistic spectrum disorder
- People with mental health needs
- People with dementia
- People detained under the MHA 1983
- People with an eating disorder
- The whole population

# 6. Our Services

# 6.1 Physical Health

# 6.1.1 Community Nursing including Specialist Nurses

In Cheshire West and Chester, CWP provides community nursing services including specialist nurses which provide quality focused patient-centred care in a variety of community settings through utilising a holistic approach to care. This is to maximise the health potential of not only the individual patient but also addresses the wider health and social care needs of various patient groups and carers.

The principle functions of the service are;

- To provide high quality, culturally sensitive nursing care for people in their own homes or community setting;
- To promote and maintain independent living;
- To promote a co-ordinated approach to hospital discharge that facilitates a seamless service leading to improved health outcomes;
- To reduce the incidence of admission and readmission to hospital by supporting and educating both patients and carers to seek early intervention for potentially debilitating conditions;
- To adopt a public health approach to all areas of practice to reduce ill health and promote healthy lifestyles;
- To promote an evidence based approach to clinical activities thus ensuring the most clinically effective use of resources to improve patient care;

• To promote user involvement in both service planning and delivery.

The following services are included;

- Community Heart Failure Nurses
- COPD and Home Oxygen Service
- Community Matrons
- Continence Advisory Service, Tier 1 and Tier 2 Urology
- District Nursing
- Dressing Clinic
- Macmillan Nursing
- Parkinson's Service
- Tissue Viability Service

Current provision of nursing services is centred on partnership with social care services and is based on a timely needs assessment of all clients/patients. The services work closely with primary care and secondary care services to provide seamless transfer of patient care, enabling them to move smoothly between local health care services with an emphasis on care closer to home.

Community matrons and specialist nurses provide case management and personalised care for patients with complex long-term conditions in order to provide care closer to home, prevent unnecessary admissions to hospital, reduce the length of stay in hospital where appropriate and safe to do so, whilst improving outcomes for patients and their families, and improving quality of life.

Palliative care services, including Macmillan, aim to offer an approach that improves the quality of life of patients and their families facing problems associated with life-limiting illness, through the prevention and relief of suffering by means of early intervention and impeccable assessment and treatment of pain and other problems, physical, psychosocial and spiritual.

# 6.1.2 Therapies including Intermediate Care

In Cheshire West and Chester, CWP also provides comprehensive therapy services, delivered to the local population in a variety of treatment settings including hospitals, local community clinics, GP practices, leisure centres and domiciliary locations (including nursing and residential homes).

Services include;

- Musculoskeletal Physiotherapy staff
- Community Physiotherapy staff
- Community Occupational Therapy staff
- Podiatrists
- Intermediate Care Services
- Acquired Brain Injury Service
- Palliative Care Therapy Service
- Cardiac Rehabilitation Service
- Pulmonary Rehabilitation Service
- Early Support Discharge Stroke Team

The musculoskeletal service includes orthopaedic and spinal triage which is managed by Advanced Practitioner Physiotherapists who have the training and expertise to see patients who would otherwise have seen an Orthopaedic Consultant in the past. The community service including physiotherapy and occupational therapy is part of a wider rehabilitation service providing active rehabilitation for patients in their own homes, intermediate care settings and long term residential care. There are specialist teams within the service who provide assessment and treatment for patients with neurological, respiratory or orthopaedic conditions and complex physical problems associated with old age.

# 6.1.3 Podiatry

This service treats, manages and prevents foot health disorders in those patients who have a recognised clinical need for the service, whilst maintaining independent living and promoting quality of life wherever possible.

# 6.1.4 Intermediate Care

This service provides an inpatient neuropsychology service at Wirral University Teaching Hospital and highly specialist community services to Wirral, West, Vale Royal, South and East Cheshire CCG's. This includes access to case management, neuropsychology and vocational rehabilitation in the patient's own home or local community. Additionally for West and Wirral CCG's the service manages all specialist private provider ABI rehabilitation placements.

# 6.1.5 Acquired Brain Injury Service

This service provides an inpatient neuropsychology service at Wirral University Teaching Hospital and highly specialist community services to Wirral, West, Vale Royal, South and East Cheshire CCG's. This includes access to case management, neuropsychology and vocational rehabilitation in the patient's own home or local community. Additionally for West and Wirral CCG's the service manages all specialist private provider ABI rehabilitation placements.

# 6.1.6 General Practice

Westminster Surgery, Willaston Surgery and Old Hall Surgery provide a comprehensive range of primary care services to their patients in Ellesmere Port and Willaston. The service is delivered by a multidisciplinary team of General Practitioners, nurses and health professionals. The services provided include the following;

- consultation and treatment services
- diagnosis and screening
- nursing and midwifery
- family planning
- smoking and substance misuse advice and support
- access to community mental health services
- healthy living support including fitness, diet and nutrition
- minor surgical procedures

# 6.1.7 Out of Hours Service

This service provides an integrated Out of Hours Medical Service to patients within the Western Cheshire area with access to prioritised call handling, telephone triage, and clinical/ medical diagnostic and forward sign posting to other health care provision.

# 6.1.8 Children, Young People & Families Community Health Service

This service provides a community based health service to all children and young people, including those with disabilities, inclusive of their families/carers, where appropriate (ante natal to 19 years). The service provides universal, preventative and targeted interventions to meet the physical and emotional/mental health and well-being needs of individuals and their families/carers within their communities.

The services within this specification will provide an integrated strategic approach to managing and improving the mental health and wellbeing of children and young people by:

- Providing specialist clinically-led, evidence-based mental health interventions and therapy for children and young people, including admissions avoidance and crisis resolution within current community offer.
- This will include specialisms such as Dialectical Behaviour Therapy (DBT), support for Children Looked After, children with eating disorders and other specialist interventions reducing the reliance on inpatient services.
- Supporting the development and implementation of an early intervention, prevention and recovery model and plan including those that do not meet the eligibility criteria for specialist CAMHS services.

The ethos of the service will focus on providing and driving quality, improvement, productivity and prevention, protecting and increasing the resilience of our children and young people, ensuring that specialist clinically-led services have the capacity to see those who truly require care.

Service includes;

- Health Visiting
- School Health Advisors
- Primary Mental Health Team
- Mental Health Support teams (MHST pilot in Wirral and Cheshire
- Child and Adolescent Community Health Teams (CAMHS)
- Eating Disorder Spoke Team
- Learning Disability Team
- Neurodevelopmental provision

# 6.2 Acute Mental Health Services

CWP provides acute mental health services along a care pathway that includes mental health in-patient wards and home treatment teams (HTT). The philosophy at every stage of the pathway is that the people should receive treatment and care in the least restrictive environment possible. Wherever possible, and taking into account the needs of the person and their carer(s), we aspire that this is home based acute care. The overall approach is that the person is enabled and equipped to manage their recovery from crisis in a way that best suits their needs. The recovery approach is integral to our core philosophy. CWP has developed, and continues to develop, the acute care model as the vehicle to deliver modern mental health services in line with 'New Ways of Working'. The model ensures there are dedicated consultant psychiatrists across crisis resolution home treatment and inpatient care.

The team are highly trained specialists from a variety of professional backgrounds;

- Consultant psychiatrists
- Clinical service managers
- Nursing clinical leaders
- Specialist dieticians
- Occupational therapists

- Specialist diabetes nurse
- Ward managers
- Pharmacists
- Modern matrons
- Phlebotomists
- Nurse consultant in acute care
- Administration staff
- Nurses (providing psychological interventions)
- Support workers
- Physiotherapists

# 6.3 Psychiatric intensive care (PICU)

CWP is an experienced provider of high quality psychiatric intensive care services in the North West. We aim to promote the emotional, behavioural, social and psychological health of people, their families and carers. Our services are led by skilled clinicians and dedicated staff that provide tailored care pathways for people and support for their families. These services are provided by multi-disciplinary teams in modern and well-equipped accommodation. We support healthcare colleagues by providing an assessment service to establish whether persons require the PICU environment. PICU services are extremely beneficial to people requiring this level of care, but other people may be better supported in different ways.

People receiving this service are from a wide range of backgrounds, including: adults with severe mental illness and high risk behaviours; mild to moderate learning disabilities in association with mental illness; and detained patients. The CWP approach involves effective care co-ordination practices. Following assessment, if a person does require care in our services they will benefit from psycho-social and specialist nursing interventions.

The team are highly trained specialists from a variety of professional backgrounds;

- Consultant psychiatrist
- Outreach worker
- Nursing clinical leaders
- Nurse therapists
- Cognitive behavioural therapists
- Physical therapists
- Occupational therapists
- Ward managers
- Modern matrons
- Head of clinical services /co-ordinators
- Specialist dieticians
- Specialist diabetes nurse
- Pharmacists
- Phlebotomists
- Administration staff

# 6.3 i Therapies and support

Therapies and support includes;

- Specialist risk assessment using risk management aids such as CARSO and HCR20
- Pharmacotherapy
- Cognitive Behavioural Therapy (CBT)
- Safe care
- Occupational therapy
- Motivational interviewing

- Brief therapy
- Solution-focussed therapy
- Physical health assessment
- Smoking cessation
- Nutritional assessment
- Advocacy
- Spiritual care

#### 6.4 Low secure and forensic services

CWP is an experienced provider of Low Secure and Forensic Services. Low Secure Units deliver intensive, comprehensive, multidisciplinary treatment and care by experienced and competent staff for service users who demonstrate disturbed behaviour in the context of a serious mental disorder and who require the provision of security. This is according to an agreed Philosophy of Unit operation underpinned by the principles of rehabilitation and risk management. Such units aim to provide a homely secure environment, which has occupational and recreational opportunities and links with community facilities. Patients will be detained under the Mental Health Act and may be restricted on legal grounds needing rehabilitation usually for up to 2 or 5 years.

The Team consists of highly trained Specialists from a variety of professional backgrounds which include;

- Consultant psychiatrist
- Occupational therapists
- Social Worker
- Nurse therapists
- Physical therapists
- Unit managers
- Modern matron
- Technical instructors
- Nurse clinical leads
- Phlebotomists
- Pharmacists
- Care Co-ordinators

The Alderley Unit is a Regional Low Secure all-male Inpatient Unit in Nether Alderley, which provides a service to individuals with a diagnosis of learning disability. The service is for individuals who have been convicted of a criminal offence and/or are considered at risk of offending.

Saddlebridge Recovery Centre is a Regional Low Secure all male inpatient unit in Nether Alderley which provides a service for individuals with a diagnosis of severe and enduring mental illness who have been convicted of a criminal offence and/or are considered at risk of offending.

In addition, the Forensic Outreach Team is a specialist team for adults with learning disabilities. The team works with Practitioners in the specialist Community Learning Disability Teams and other professionals in Health and Social Services, and the Criminal Justice System. The combined aim is to reduce the risk of re-offending and enable people to live in the least restrictive environment possible.

A range of therapies and support are provided within all the above services.

#### Service development and delivery

Clinical networks are developing across the service to ensure a strategic approach in the vision, direction and continued improvement of service delivery. These networks include;

- Health access
- Communication
- Challenging Behaviour
- Forensic
- Mental Health

#### 6.5 High dependency rehabilitation services

CWP is at the forefront of developing high dependency rehabilitation services, closer to home, for adults (between the ages of 18 - 64 years) with a diagnosis of severe and enduring mental illness with complex needs. The in-patient services are provided by skilled clinicians and dedicated staff that offer a personally tailored rehabilitation programme focussing on independent living skills. These services are provided by multi-disciplinary teams in modern and well equipped accommodation.

The principles of 'recovery' form the central framework of our philosophy of care. The aim is to maximise a person's quality of life and this is done through programmes where rehabilitation and social inclusion are key objectives. The service is based around the ethos of collaborative working with the person experiencing the illness, their carers and rehabilitation practitioners. The holistic assessment of the needs of a person experiencing severe mental illness is also paramount. This includes the person's social, spiritual and cultural needs and a willingness to work with the person and carers, ensuring the best possible clinical and social outcomes for that person.

The promotion of independence and autonomy are fundamental to this process and encourage people to have hope for the future which in turn leads to successful community living with appropriate support.

The team are highly trained specialists from a variety of professional backgrounds;

- Consultant psychiatrist
- Head of Clinical services
- Occupational therapists
- Nurse therapists
- Physical therapists
- Unit managers
- Modern matron
- Technical instructors
- Nurse clinical leads
- Phlebotomists
- Pharmacists
- Care co-ordinators

Referrals to these services are available for known people (already in secondary care) who fulfil the inclusion criteria in the service specifications and require intensive rehabilitation and a care setting with high levels of supervision and intervention.

#### 6.5 i Therapies and support

- Rehabilitation
- Self-help / wellness / prevention
- Carer support groups
- Specialist risk assessment

- Self-harm interventions and coping strategies
- Management of challenging behaviour & de-escalation
- Crisis intervention
- WRAP (wellness recovery action planning)
- Pharmacotherapy
- Cognitive behavioural therapy
- Psycho-social therapy
- Dialectical behavioural therapy
- Occupational therapy
- Vocational / educational activities
- Healthy lifestyle support
- Psychological therapies

#### 6.6 Home Treatment Teams

Home treatment teams (HHT) are specialist teams of mental health professionals who can respond to psychiatric emergencies by providing intensive home based treatment and support as a safe alternative to admission as an in-patient. They also act as the "gatekeepers" who facilitate admission to in-patient care and who facilitate early discharge by providing intensive community based support. If hospital admission is required then home treatment aims to keep admission to a minimum by providing early discharge in agreement with the person. People can be referred to the team through different routes including their community mental health team (CMHT).

The team operate a 24 hour, 7 day a week service to adults with a serious mental illness in an acute crisis that would otherwise require hospital admission and has a range of staff including mental health nurses, psychiatrists, social workers and occupational therapists.

# 6.7 Community Mental Health

CWP community mental health teams (CMHTs) act as the entry point into a number of services for adult and older people. The teams provide assessments and care for people with severe and enduring mental illnesses. They are multi-disciplinary, which means they have staff from a range of different health professions which enables them to provide holistic care. CWP community mental health teams offer a care programme approach which enables staff to care for persons more effectively and involve them in their own care. All people involved in this programme have a copy of their own care plan and have a designated care co-ordinator who regularly reviews their plan.

Community mental health teams consist of a range of skilled staff including;

- Team managers
- Consultant psychiatrists
- A range of other grades of psychiatrists
- Approved social workers
- Psychologists
- Social workers
- Occupational therapists
- Clinical leads
- Community mental health nurses
- Support workers
- Administration staff

# 6.7 i Therapies and support

Community mental health teams offer a range of treatments such as social interventions, and education.

In addition they;

- Coordinate care
- Help people/carers receive the care/service they require
- Explain the care plan
- Visit people in a variety of places, including at home
- Support people to be as independent as is possible
- Monitor medication
- Help people to move on e.g. rehabilitation interventions, getting back to work or education
- Help people to be less socially isolated
- Monitor people in the outpatient department
- Provide support with smoking cessation

#### 6.8 Liaison psychiatry

Liaison psychiatry is the sub–speciality of psychiatry that focuses on the interface between psychological and physical health in acute hospitals. CWP's liaison services are amongst the most experienced and oldest established in the UK. They are led by skilled clinicians and dedicated staff that support people and their families in managing the complex interplay between physical and psychological problems. Our role extends beyond patient contact into the education of staff in acute trusts and developing policy to promote the needs of a person with mental health symptoms presenting to a general hospital. The liaison psychiatry service endeavours to provide the highest standard of care and strive to maintain independence, whilst acknowledging the choices and rights of the person. CWP's liaison psychiatry service is delivered by a multi-disciplinary team based within four acute trust sites and one specialised cancer hospital.

On the Wirral, the psychological medicine service provides assessment and care to outpatients and in-patients in the specialised cancer hospital. Referrals are made by oncology consultants and nurses as well as general practitioners. The most common reasons for referral are to support people struggling in coming to terms with a diagnosis of cancer; to offer advice about psychotropic medication and to share care in people with complex needs. The psychological medicine service works particularly closely with oncology specialist nurses and the palliative care service.

In West Cheshire, the liaison psychiatry team also provide a Hospital Alcohol Liaison Service The workers can offer a range of interventions to inpatients and can arrange for assessment on the wards or in A&E. They can also provide assessment and Interventions in the community if they have already been discharged.

Treatment is within the framework of national guidelines and psychosocial interventions such as motivational interviewing which is utilised to support behavioural change. We work in close liaison with other specialists, as agreed with the client.

These commonly include;

- Community Pharmacists
- Mental Health Services (dual diagnosis)
- Specialist Liver Units for hepatitis treatment
- Medical Wards, A&E and Maternity Services
- Probation and Criminal Justice Schemes
- Social Care/Child and Family Services

# 6.8 i Therapies and support

CWP's liaison psychiatry service provides assessment and evidence based treatments, caring for people with many different needs:

- People presenting to accident and emergency departments with a mental health crisis
- People presenting to hospital after an episode of self-harm
- People with physical symptoms that are medically unexplained
- People struggling with the psychological impact of physical disease or treatment
- People with confusion

# 6.9 Dementia services

CWP is an experienced provider of comprehensive, multidisciplinary care for older adults with mental health problems in collaboration with partner organisations. We aim to maximise the independence of people whilst promoting their emotional, behavioural, social and psychological health. We also recognise the importance of supporting families and carers. Our older people's services provide specialist community mental health teams, memory assessment services, in-patient beds (with separate provision for people with functional and organic illnesses) and access to psychological therapies. Organic illnesses include dementia and functional illnesses include illnesses such as depression, schizophrenia and bipolar affective disorder.

The teams include highly trained professionals from a variety of professional backgrounds;

- Consultant psychiatrists
- Clinical psychologists
- Nurses
- Matrons
- Occupational therapists
- Ward managers
- Junior medical staff
- Psychological therapists
- Specialist nurses
- Pharmacists
- Physiotherapists
- Heads of Clinical Service
- Administrative staff

# 6.9 i Therapies and support

Older people's mental health services within CWP aim to provide a comprehensive, integrated service for people with both functional and organic illnesses. We recognise that older people need specialist services that are organised, trained and skilled to meet their needs. We promote fair access to mental health services for older people and strive to challenge direct and indirect discrimination against older people. Our service works with partner organisations to promote the mental well-being of older adults and protect vulnerable older people and our therapies and support include;

- Specialist assessment and diagnosis
- Pharmacotherapy
- Psychological therapies
- Smoking cessation
- Occupational therapy
- Education

# 6.10 Adult Cognitive Assessment Team (Early Onset Dementia & Alcohol Related Brain Impairment)

The EOD/ARBD team provides a Wirral-wide service - estimated population size 360,000 to people under 65 years with a diagnosis of EOD and or ARBD. This includes complex, co-morbid physical and mental health needs and in the case of ARBD, significant problems with long term alcohol use. ARBD referrals are assessed after a period of detoxification and physical health screening/care. The team has a clear pathway for assessing EOD/ARBD people who are presenting as delayed discharges from Wirral Hospital Trust or who have presented with three short hospital admissions. Referrals for these cases are via the Psychiatric Liaison team. The team provides an assessment function offering expertise in early onset dementia, cognitive impairment and alcohol related brain damage. The team may offer a consultation role whilst the referring agent maintains care co-ordination.

The aims of the service are;

- To promote early recognition and intervention of persons with EOD/ARBD.
- To carry out assessments of people referred within an agreed timescale.
- To offer evidenced based interventions to people with diagnosed EOD/ARBD.
- To provide long term care for people with severe chronic conditions, where the primary problem is related to EOD/ARBD.
- To monitor clinical outcomes, long term effectiveness, views of the person, families and carers and use these to guide service delivery.

# 6.11 Early Intervention Mental Health Service (EI)

The early intervention team is a specialist mental health service offering intensive evidencebased support to persons typically aged 14-65 experiencing a first episode of a psychotic disorder.

All persons referred to the early intervention team should be;

- Aged 14 65 years
- Registered with a GP within the designated locality for that intervention service
- Experiencing psychotic symptoms for the first time

In the event of receiving an emergency referral for a person outside the area, an assessment and any essential treatment will commence with appropriate support provided until transfer back to services within the person's home area can be facilitated. People who have previously received treatment for other mental health difficulties or have previously experienced BLIPS (brief, limited or intermittent psychotic symptoms lasting for less than one week and spontaneously resolving) may also be referred for assessment.

The team is multi-disciplinary and is made up of highly trained specialists from a variety of professional backgrounds including;

- Support workers
- Occupational therapists
- Community mental health nurses
- Clinical psychologists
- Clinical leads
- Team managers
- Consultant psychiatrists.

#### 6.11 i Therapies and support

The services emphasis is placed upon 'maintaining ordinary lives' with the focus being enablement and recovery. Working within the ethos of early interventions the teams provide an intensive and assertive three-year package of care during the 'critical period'.

The aims of the service are to;

- Reduce stigma associated with psychosis
- Improve professional and lay person's awareness of the symptoms of psychosis and the need for early intervention
- Reduce the length of time young people remain undiagnosed and untreated
- Develop meaningful engagement, provide evidence-based interventions and promote recovery during the early phase of illness
- Increase stability in the lives of persons, facilitate development and provide opportunities for personal fulfilment
- Provide a person centred service that effectively integrates child, adolescent and adult mental health services and works in partnership with primary care, education, social services, youth and other services
- At the end of the treatment period ensure that the care is transferred thoughtfully and effectively

Rehabilitation is provided by the occupational therapists in conjunction with support workers to encourage people to return to activities for example using public transport, going shopping and accessing college or employment.

The team is also involved in the provision of mental health literacy programmes and providing mental health awareness sessions for other agencies, the general public and young people. Other therapies and support include;

- Specialist mental health assessment
- Pharmacotherapy and medication management
- Cognitive behaviour therapy
- Family intervention including carer support groups
- Relapse management
- Physical health assessment
- Smoking cessation
- Substance use assessment
- Vocational training

#### 6.12 Eating disorder services

CWP provides the only NHS in-patient eating disorder accommodation in the North West, as well as a cutting-edge young people's service with pioneering care programmes. Our services are led by world-renowned clinicians and dedicated staff that put the person and their family at the heart of care planning. We provide support for both adults and young people with eating disorders. Our services are well integrated with regular liaison concerning care pathways, specific treatments and new techniques. We provide modern and well-equipped accommodation, multi-disciplinary teams and the assurance of years of well-developed expertise across a range of services.

# 6.13 Primary Care Psychological Therapies

NICE Guidelines recommend a stepped care approach which matches the intervention offered to the severity of the presenting problem. This offers the person the least invasive/intensive appropriate interventions. It gives the ability to step up or down the intervention if appropriate to the client. Within Primary Care Psychological Therapies, the service deals with Steps 2-4.

Step 1 offer the concept of "watchful waiting" as is usually carried out by the persons GP.

**Step 2** offers psycho-education (including telephone treatment and Computerised CBT (ccbt) to people with mild psychological problems associated with anxiety and depression.

**Step 3** offers time limited CBT for people with mild to moderate anxiety and depression provided by the HIT's. In addition, Counselling at Step 3 offers time limited counselling for patients with a range of moderate psychological problems including loss issues and relationship problems.

**Step 4** offers longer term interventions for people with complex psychogical problems.

**Step 5** offers psychological support to people requiring secondary care mental health services.

Staff work collaboratively with persons towards the achievement of mutually agreed goals.

The team includes;

- Counsellors
- Clinical psychologists
- Psychological therapists
- Consultant clinical psychologists
- Associated support staff
- Psychotherapists
- Counselling psychologists

**Therapy:** the purpose of the service is to reduce psychological distress and to enhance and promote psychological well-being.

**Consultation:** this process looks at difficulties from a broad psychological perspective, with a view to building on a person's resources and strengths.

In Central Cheshire and Western Cheshire, CWP provides IAPT (Improving Access to Psychological Therapies) services; both services are commissioned by the local clinical commissioning groups.

In East Cheshire, CWP provides a Step 4, Complex Psychological Service.

In Warrington, CWP provides IAPT services in conjunction with Mental Health Matters; this service is commissioned by the local clinical commissioning group.

#### 6.13 i Therapies and support

Clinicians in the service are trained to assess and offer a range of therapies that include;

- Cognitive behavioural therapy
- Dialectic behavioural therapy
- Counselling
- CAT (Cognitive Analytical Therapy)
- other specialist approaches.

# 6.14 Children and young people's mental health (CAMHS)

Child and adolescent mental health services (CAMHS) are provided, on both an in-patient and out-patient basis, to children and adolescents who are suffering from mental health problems. These problems can be anorexia nervosa, depression, psychosis, attention deficit hyperactivity disorder, autism - and also children with learning disabilities who are suffering from mental health problems. People receiving a service are children and young people aged from 0 - 19 years, as well as their families and carers. CWP CAMHS provides services to residents of Cheshire and Wirral across Tiers 1 - 4. CWP CAMHS provide training and consultation to Tier 1 via Tier 2. Services are also provided to residents of Merseyside for Tier 4. Working in collaboration with other agencies and clients, CWP CAMHS aims to create an environment in which professionals can work with people towards their empowerment, so that they take a key role in their own treatment programme.

CWP CAMHS staff are highly trained and specialise in a variety of professional backgrounds;

- Consultant psychiatrists
- Consultant nurses
- Registered mental health and learning disability nurses
- Clinical support workers
- Consultant clinical psychologists/clinical and assistant psychologists
- Consultant child and family therapists
- Family therapists
- Art therapists
- Cognitive behavioural therapists
- Ward and senior manager
- Modern matrons
- Head of Clinical Services /co-ordinators
- Child psychotherapists
- Administration staff

#### 6.14 i Therapies and support

#### Tier 1/ Thrive - Coping

CWP CAMHS staff can provide consultation and training to Tier 1 (universal CYP) professionals such as health visitors and school nurses, to promote early diagnosis of mental health problems in children and young people.

#### Tier 2/ Thrive – Getting Help

Services include primary mental health workers and other experienced professionals working closely with Tier 1 and Tier 3 colleagues in the local community.

#### Tier 3/ Thrive – Getting more help

These services are provided by multi-disciplinary teams working with key partner agencies and are available for 0 - 19 year olds.

This includes community based assessment, interventions and treatment for children and young people up to 19 years old with mental health issues and complex learning needs, including learning disabilities.

CWP also works in partnership with youth offending services and drug and alcohol services, providing mental health assessments and interventions.

The following is a general list of specialist therapies and support provided at Tier 3:

- Cognitive behavioural therapy
- Solution focused behavioural therapy
- Dialectic behavioural therapy

- Webster-Stratton
- Parent training
- Group work
- Anger management/social skills
- Crisis management
- Parent/child therapy
- Family work and formal family therapy
- Brief counselling
- Medication
- Individual psychotherapy
- Inpatient admission for crisis intervention

# Tier 4/ Getting Risk Support

Tier 4 CAMHS includes assessment and treatment services for young people with complex, persistent or severe mental health needs and disorders.

This service includes the Adolescent in-patient unit at Ancora House which provides inpatient beds for assessment and treatment for young people (13-18 years).

It also includes the Specialist Eating Disorder Service (Cheshire and Merseyside Eating Disorder Service - CHEDS). This service is for young people between the ages of 13-18 years. It is a specialist service comprising out-patient and day-patient services, as well as inpatient accommodation. Assertive Outreach and Home based treatment services are also provided in the community by the Home Based Therapy Service, this is a regional service.

The following is a general list of specialist therapies and support provided at Tier 4:

- Emergency and planned assessments
- Team assessments
- Inpatient admission planned and emergency admissions
- Inpatient, day patient and outpatient eating disorders service
- Group and individual therapy
- A range of therapeutic approaches are provided including, cognitive behavioural therapy, dialectic behavioural therapy, cognitive analytical therapy and art therapy
- Education provision for inpatients
- Family interventions/support
- Psychopharmacology
- Dietetic therapy
- Multi Family Therapy
- Dialectal Behaviour Therapy

The following is a list of specialist therapies and support provided to young people with learning disabilities and mental health problems;

- Parenting courses
- Anger management/social skills
- Family therapy
- Brief intervention
- Drop ins at special schools / child development centres interventions
- Liaison and consultation with partner agencies
- Training

# 6.15 Learning Disability Services

CWP is an experienced provider of learning disability services, which are delivered by multi professional staff in community and inpatient settings. The aim is to provide a personcentred approach for adults with a learning disability and their carers, thus ensuring that person's needs and preferences influence the health care they receive. People's needs may include mental health issues, complex health needs, and communication difficulties, physical difficulties, challenging behaviour, epilepsy, autism, forensic issues and other specialist support requirements.

Staff are experienced in providing dynamic and robust modern learning disability services and these are led by highly trained specialists from a variety of professional backgrounds including;

- Clinical Director
- Community learning disability nurses
- Occupational therapists
- Physiotherapists
- Health facilitators
- Psychiatrists
- Clinical psychologists
- Speech and language therapists
- Clinical services managers
- Consultant nurses
- Dedicated specialist inpatient staff teams, consisting of unit managers, deputy managers, staff nurses, and support workers
- Modern matron
- Dedicated health respite teams consisting of unit managers, staff nurses and support workers.
- Administration staff
- Care managers and social workers employed by local authorities

#### Community teams

The role of each community team includes supporting people with learning disabilities to lead full and healthy lives within their local community. The team is made up of a full range of health professionals and social workers who specialise in working with people with learning disabilities.

#### Assessment and treatment units

There are occasions when a person's health or circumstances mean that they cannot continue to remain in their own home and need a short period of specialist support within an adult acute Assessment and Treatment Unit. 24 hour care is provided in a therapeutic environment with specialist staff and a range of therapies, psychological therapies and support programmes.

#### **Respite care**

This provides short breaks for adults with learning disabilities and additional health needs.

#### All Age Disability Service

On the Wirral, CWP provides an integrated health and social delivery model which supports disabled children through one clear pathway, with a consolidated approach based around the family from birth to independence. It also ensures an all age approach so that disabled residents have one coherent pathway of support which has clear accountability. The critical stage of transition from child to adulthood, often the most difficult time in a disabled person's life, will be supported.

# 7. Safeguarding Children and Safeguarding Adults Service

This team provides support, advise, supervision and training to staff on Safeguarding Children and Adults. The service includes the following specialities:

- Head of Adult and Children Safeguarding
- Nurse Specialist for children in care
- Nurse Specialist for Child Death Overview Panel/ Paediatric Liaison
- Nurse Specialist for Safeguarding Children
- Named Nurse for Safeguarding Children
- Nurse Specialist for Adult Safeguarding
- Named Nurse for Adult Safeguarding

#### 8. Infection Prevention and Control

The infection prevention and control service provides advice and support across the Trust, to other Primary Care Providers and the public in the management of infection. They also provide assurance on mandatory surveillance and statutory infection control requirements. They provide education and training and act in the capacity of health protection field workers managing outbreaks of infection in the community reporting to Cheshire and Merseyside Health Protection Agency.

# 9. Continuing Health Care

The continuing health care (CHC) service is responsible for the individual commissioning of care for patients, dealing with the administration of referrals, lead case managements and MDTs alongside co-ordinating CHC/FNC panels and make decisions on eligibility for care. They also provide clinical reviews for the continued eligibility for care. The service is commissioned by Wirral CCG and the packages of care will be delivered by external providers. There are annual reviews of the provider's delivery of the service which update the CCG on performance. The service also provides accounting and financial control, devising a care plan budget alongside brokerage of care via third part service level agreements.