

Operational Plan for 2016/17

Cheshire and Merseyside: one local health system



Transformation and new models of care

Transforming care with Five Year Forward View for health and social care to come together. Working with partners to provide safe, effective, caring services in a sustainable way. Clinical leadership, engagement and accountability.



Workforce planning

Enabling our people to be the best that they can be. Safe and effective care can only be achieved through:

- Capacity
- Competence
- Confidence



Three delivery levels of care

Level 01

Local integrated services in each locality such as physical community services, improving access to psychological therapies (IAPT) services and primary care.

Level 02

Regional services - South Merseyside (Wirral, Cheshire West and Cheshire, Cheshire East and Warrington) such as community mental health teams and learning disability teams and acute in-patient mental health and learning disability services

Level 03

Complex and specialist services for a small number of people who need a high level of support across Cheshire and Merseyside.

Quality planning

Continuous improvement of care to reduce error and protect people from avoidable harm

1. Patient safety
2. Clinical effectiveness
3. Patient Experience



Person-centred care that benefits the whole population



14,700 members

Target areas include people aged 17 – 21 or over 75, males and people of mixed ethnicity. More service user / carer members.

Financial Planning:

Efficiencies and cost improvements: 2016/17 will be financially challenging; however through our effective financial stewardship, we will work closely with partners in the local health economy to ensure the delivery of patient centred, effective and caring services within the available resource.

Membership and elections:

34 seats on the Council

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| Partnership | | Elections to fill vacant seats and new electronic voting |
| Service user / carer | | Develop communication channels with members including meetings in community / website info |
| Staff | | Governors to hear their members' views |
| Public | | |



Mental and physical health services available over **seven days a week** to avoid fragmented, uncoordinated care that only deals with one problem at a time.

