

## Care Quality Commission reports 2013-14

Greenways Unit Inspection Report

**Date of Inspection:** 14 March 2014

**Date of Publication:** 16 April 2014

The Care Quality Commission (CQC) visited CWP's Greenways unit on 14th March 2014 to undertake a routine unannounced inspection to check that essential standards of quality and safety were being met.

The following standards were inspected and compliance or non-compliance is indicated:

- Care and welfare of people who use services (Met this standard)
- Safeguarding people who use services from abuse (Met this standard)
- Management of medicines (Met this standard)
- Requirements relating to workers (Met this standard)
- Complaints (Met this standard)

Sheena Cumiskey, CWP chief executive, comments: "We are very pleased to receive such positive feedback on the care we provide at Greenways. In particular it is very satisfying that the feedback included positive comments from people who use the service and their families. Our priority is to provide the best possible care for patients and we view visits from the CQC as an opportunity to take a step back and really challenge ourselves to be the best at what we do."

To view the report [click here](#).

To view our response statement [click here](#).

There were no required actions for the Trust following the inspection.

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### Bowmere Hospital Inspection Report

**Date of Inspection:** 17<sup>th</sup> January 2014

**Date of Publication:** 5<sup>th</sup> March 2014

The Care Quality Commission (CQC) visited CWP's Bowmere hospital, Chester, on 17th January 2014. This was an unannounced responsive inspection to check that essential standards of quality and safety were being met.

The following standards were inspected and compliance or non-compliance is indicated:

- Care and Welfare of people who use services (Met this standard)
- Cooperating with other providers (Met this standard)
- Safety and suitability of premises (Met this standard)
- Records (Action needed)

The standard not considered to have been met in the area above was considered to have a minor impact on people who use the service.

Sheena Cumiskey, CWP chief executive, comments: "We are pleased to receive considerable positive feedback on the care we provide at Bowmere. We welcome the findings of the report and will use them to further improve the patient experience. Our priority is to provide the best possible care for patients and we view visits from the CQC as an opportunity to take a step back and really challenge ourselves to be the best at what we do."

Please note: A re-inspection of Bowmere hospital was conducted on 5th August 2014. The inspection confirmed compliance with Outcome 21 - Records.

To view the report [click here](#).

To view our response statement [click here](#).

To view a useful question and answers document [click here](#).

To view a report of our agreed actions [click here](#).

To view the re-inspection report [click here](#).

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## Springview Hospital Inspection Report

**Date of Inspection:** 14 November 2013

**Date of Publication:** January 2014

The Care Quality Commission (CQC) visited CWP's Springview hospital at Clatterbridge, Wirral, on 14th November 2013. This was an unannounced routine inspection to check that essential standards of quality and safety were being met. Two wards were inspected: Brakendale ward (adult/older people's mental health) and Oaktrees (adult eating disorder ward). The inspection report indicates areas of compliance and two areas of non-compliance. The two areas of non-compliance were considered to have a minor impact on people who use the service.

Tim Welch, deputy chief executive, comments: "We welcome the findings of this inspection and have immediately acted upon them to improve the patient experience in the areas identified. Our priority is to provide the best possible care for patients and we view visits from the CQC as an opportunity to take a step back and really challenge ourselves to be the best at what we do."

Please note: A re-inspection of Springview was conducted on the 18th June 2014. The inspection confirmed compliance with Outcome 5 - Meeting nutritional needs and Outcome 21 - Records.

To view the original report [click here](#).

To view our response statement [click here](#).

To view a useful question and answers document [click here](#).

To view a report of our agreed actions [click here](#).

To view the re-inspection report [click here](#).

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### **Eastway Inspection Report – full compliance**

**Date of Inspection:** 27 September 2013

**Date of Publication:** November 2013

The Care Quality Commission has published its report on its re-visit to CWP's learning disability inpatient assessment and treatment service at Eastway, Chester. Full compliance has been achieved with all the standards inspected. Andy Styring, director of operations at CWP, comments: "Valuable learning has been incorporated into the way we care for service users as a result of the CQC's inspections at Eastway. This learning has been shared across the Trust, as we are always looking at ways to improve the services we provide."

To view the report [click here](#).

To view an easy read version of the report [click here](#).