

## My contact details

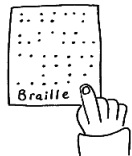
If you have any questions about patient stories you can telephone me:



0782 552 2489

**Lesley Gledhill**

This leaflet is available in other languages or formats



For more information see [www.cwp.nhs.uk](http://www.cwp.nhs.uk).

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Cheshire and Wirral  
Partnership

NHS Foundation Trust

# Patient Stories



This leaflet tells you about  
**Patient Stories**

## What are patient stories?

Patient stories are a way of getting feedback from people who use health services.

The feedback helps us to make our health services better.

## Who does patient stories?

I will come out and listen to your story.



I am part of a group of people who also listen to patient stories.

## Tell us your story

I will talk to you about patient stories and arrange to come and see you.

You can choose the place where we will meet.



I like to use a recorder.

This means I do not have to write things down when you are talking.

I need you to sign a form to say that this is OK.

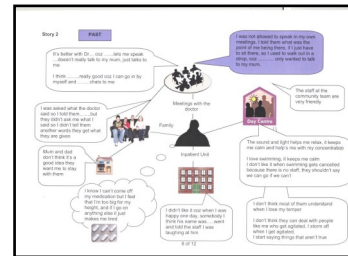
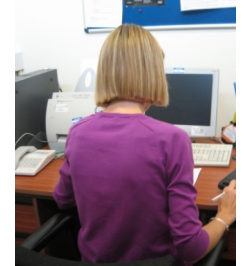


I want you to tell me your story about the health services you have used.



When you have told me your story I will go back to my office.

I will listen to your story in a private room.



I will make a picture map of your story. You can have a copy of your picture map to keep.

All the people who listen to patient stories get together.

We put all the picture maps into a report.

