

Trafford Community Learning Disability

Information for carers

An Introduction to the Team

Our aim is to provide health and social care for adults with a learning disability, their families and carers who are residents of Trafford, by promoting the values of:

RIGHTS

INDEPENDENCE

CHOICE

INCLUSION

Who is this service for?

The Community Learning Disability Team (CLDT) works with adults from the age of 18 who have a learning disability, live in Trafford and meet the eligibility criteria.

For information about the eligibility criteria please contact:

The Community Learning Disability Team: **0161 912 2810**

Making a referral to the service

When you contact Adult Social Services we will ask for some details. The Screening Team will then contact you. The Screening Team is a group of social workers who will assess your circumstances.

The Team will do one of three things:

1. Offer advice and information
2. Refer you to re-enablement for assessment
3. Refer you for assessment to the CLDT team

Screening Team contact details:

Address: Trafford Council, Waterside House, Sale Waterside,
M33 7ZF

Phone: **0161 912 5199**

Fax: **0161 912 5127**

Text phone: **0161 912 5129**

Email: IAT@trafford.gov.uk

All other contact information is on the My Way contact page:

<https://myway.trafford.gov.uk/>

About the Community Learning Disability Team

The role of the Community Learning Disability Team is to support people with a learning disability to lead full and healthy lives within the local community.

The team is made up of health professionals and social workers who specialise in working with people with learning disabilities.

The team members work together to plan and provide a range of services for people who are in need.

The team also provides specialist information, advice and training for family carer and support staff.

Health Facilitators

Health facilitators are nurses who specialise in working with people with learning disabilities to access general health services.

A large part of their role is to provide training to GPs, hospital staff and carers to raise awareness of the health needs of people with learning disabilities.

They can also work with people who have complex health needs.

Community Learning Disability Nurses

Community learning disability nurses have a range of knowledge and skills which they use to provide specialist healthcare, health assessments, Health Action Plans, advice, support, and treatment for people with learning disabilities.

They can also offer training in areas such as Autism, mental health and medication, complex health needs, challenging behaviour, sexual health and personal relationships.

Psychiatrist

The psychiatrist provides assessment, diagnosis and treatment for people with learning disabilities who may experience difficulties with their mental health. They may advise a person's GP about prescribing medication and monitor the person's progress.

Clinical Psychologist

The clinical psychologist will work directly or indirectly to help people with learning disabilities and their carers understand and cope with the psychological problems a person may have. Psychologists can help to identify the best types of support that might reduce any distress and improve the person's quality of life.

Speech & Language Therapists

Speech & language therapists assess all aspects of communication. They help people with learning disabilities to improve their communication and provide advice and training to their carers. They also identify and provide treatment and support to people with (dysphagia) difficulties with eating, drinking and/or swallowing.

Physiotherapist

The physiotherapist works with people who have physical difficulties. They can provide support and advice in most aspects of movement, specialist seating and positioning, posture care, mobility and respiratory care.

Occupational Therapist

The Occupational Therapist's help people to be as independent as they can be in their everyday activities. They assess and identify their skills and help them maintain and develop skills. They give advice to people and their carers regarding help to participate in activities which are meaningful and purposeful. They also aim to help people manage their environment and make sure their surroundings meet their needs.

Autism Support Co-ordinator

The Autism Support Co-ordinator role is to link with local people and agencies to raise awareness of the needs with adults with autism and to look at what support they need. They will work with specialist service providers such as the Community Learning Disability Team, but also with mainstream services such as G.Ps, colleges, leisure services, libraries, the Police as well as groups supporting people with Autism and their carers.

Participation & Development Worker

The Participation & Development Worker supports service users and their carers to be involved in and develop their own health care. This can include consultation, information and involvement in representing the experiences of people in dealing with the Health and Social Care system.

Social Workers

Social workers offer advice, information, support and assistance to people with learning disabilities and their carers. They assess complex social situations and promote individual rights in these situations. They also help and support people who may be experiencing abuse.

Transition Co-ordinator

The Transition Co-ordinator supports the process of planning to meet the needs of young people in transition and supports the day to day management of transition cases into adult services. They also provide a central point of contact for all the relevant teams, professionals and agencies supporting young people in transition.

Safeguarding

Trafford's Safeguarding Partnership works together to deliver a co-ordinated service to support individuals. Every person has a right to live a life free from abuse and neglect and Trafford's multi-agency Safeguarding Partnership has zero tolerance to all forms of abuse.

If you want to report abuse you can fill in a referral form online:

<https://myway.trafford.gov.uk/safeguarding-referral.aspx>

Or call: 0161 812 5135

Trafford Council (Safeguarding Team)

Address: 1st Floor, Waterside House, Sale Waterside. M33 7ZF

Adult Protection Line: 0161 912 5135

Email: safeguardingadultsteam@trafford.gov.uk

Comments, Concerns and complaints

If you would like to make a formal complaint about our service there is a formal complaints procedure that you can follow.

A leaflet about how to make a complaint is available from any staff team or service provider. You can contact PALS (Patient Advice and Liaison Service - see information below) or you can contact:

Customer Contact Centre: 0161 912 1358 or 0161 912 4473

Patient Advice & Liaison Service (PALS)

The Trafford Patient Advice and Liaison Service provides advice and support to patients their relatives and friends who access services provided by **Trafford Healthcare NHS Trust**.

Telephone: 0161 746 2019

Support Organisations

Further useful information about support for people with learning disabilities and their families can be found from:

Trafford Carers Centre

Trafford Carers Centre gives emotional support and advice to informal carers.

Telephone: 0161 848 2400

Trafford Advocacy for People with Learning Disabilities

The Centre for Independent Living is an independent organisation providing advice and help to people with a range of disabilities including learning disabilities.

Telephone: 0161 850 0645

How to contact us

Community Learning Disability Team

3rd Floor

Waterside House

Sale Waterside

Sale

M33 7ZF

Telephone: 0161 912 2810

Fax: 0161 912 5774

(Office hours are Monday - Friday, 8.30am - 4.30pm)

If calling outside office hours and in case in an emergency please

Telephone: 0161 912 2020



<p>If you require translation services or a copy of this document in other languages, audio tape, Braille or larger print, please speak to a member of CWP staff, e-mail info@cwps.nhs.uk or write to: Communications, Cheshire and Wirral Partnership NHS Foundation Trust, Upton Lea, Countess of Chester Health Park, Liverpool Road, Chester, CH2 1BQ.</p>
<p>যদি আপনার ট্রান্সলেশন সার্ভিসের বা এই দলিলের কপি অন্য ভাষায়, অডিও টেইপে, ব্রেইল বা বড় ছাপায় দরকার হয় তবে অনুগ্রহ করে সিডব্লিউপি এর স্টাফদের সাথে কথা বলুন, ইমেইল করার ঠিকানা info@cwps.nhs.uk বা কমিউনিকেশন, চেশায়ার ও উইরাল পার্টনারশীপ এনএইচএস ফাউন্ডেশন ট্রাস্ট, আপটন লী, কাউন্টেস অফ চেস্টার হেলথ পার্ক, লিভারপুল রোড, চেস্টার, সিএইচ২ ১ বিকিউ ঠিকানায় লিখুন।</p>
<p>如果您需要翻譯服務或想索取這份文件的其他語文、錄音帶、凸字或大字體版本，請向我們的職員查詢。您亦可以寄電郵至 info@cwps.nhs.uk 或寄信到 Communication, Cheshire and Wirral Partnership NHS Foundation Trust, Upton Lea, Countess of Chester Health Park, Liverpool Road, Chester, CH2 1BQ.</p>
<p>જો તમારે ભાષાંતર સેવાઓ અથવા આ દસ્તાવેજની બીજી ભાષાઓમાં નકલ, ઓડિયો ટેપ, બ્રેઇલ અથવા વિચાળ કદની છપાઈની જરૂર હોય, તો કૃપા કરીને સીડબ્લ્યુપી (CWP) ના કર્મચારીઓ સાથે વાત કરો, ઈમેલ કરો: info@cwps.nhs.uk અથવા આ સરનામે લખો: Communication, Cheshire and Wirral Partnership NHS Foundation Trust, Upton Lea, Countess of Chester Health Park, Liverpool Road, Chester, CH2 1BQ.</p>
<p>यदि आपको अनुवाद सेवाएं या इस दस्तावेज की अन्य भाषाओं में नकल, ऑडियो टैप, ब्रेइल लीपि या विशाल आकार में छपाई की आवश्यकता हो, तब कृपया सीडब्ल्यूपी (CWP) कर्मचारियों के साथ बात कीजिये, या ईमेल कीजिये: info@cwps.nhs.uk या इस पते पर लिखिये: Communication, Cheshire and Wirral Partnership NHS Foundation Trust, Upton Lea, Countess of Chester Health Park, Liverpool Road, Chester, CH2 1BQ.</p>
<p>Jeśli wymagane jest tłumaczenie lub kopia niniejszego dokumentu w innych językach, na taśmie magnetofonowej, w języku Braille'a lub dużym drukiem, prosimy o skontaktowanie się z członkiem personelu CWP (Organizacja partnerska krajowego systemu zdrowia regionów Cheshire i Wirral) lub przez pocztę elektroniczną: info@cwps.nhs.uk lub na adres: Communications, Cheshire and Wirral Partnership NHS Foundation Trust, Upton Lea, Countess of Chester Health Park, Liverpool Road, Chester, CH2 1BQ.</p>
<p>Os oes amroch angen gwasanaeth cyfieithu neu gopi o'r ddogfen hon mewn ieithoedd eraill, tâp sain, Braille neu brint mawr, siaradwch ag aelod o staff CWP, e-bost info@cwps.nhs.uk neu ysgrifennwch i: Communications, Cheshire and Wirral Partnership NHS Foundation Trust, Upton Lea, Countess of Chester Health Park, Liverpool Road, Chester, CH2 1BQ.</p>

For more information see www.cwp.nhs.uk.

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