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यदि आपको अनुवाद सेवाएँ, या इस दस्तावेज़ की प्रति किसी अन्य भाषा, ऑडियो टेप, ब्रैल या बड़े अक्षरों में चाहिए, तो कृपया CPW स्टाफ के सदस्य से बात करें या [cwp.info@nhs.net](mailto:cwp.info@nhs.net) पर ईमेल करें

Due to the current restrictions in place because of the COVID pandemic, we are working in partnership with Age UK Wirral to reduce any waiting times for assessments and provide a seamless transition to further support as needed.

## Wirral Memory Service

In partnership with Age UK

The information in the leaflet was valid at the date of production Jan 2021 and is due for review in Jan 2023

Leaflet code: A-WMAS-21-383



Helping people to be  
the best they can be

## Where is the service provided?

The service is provided at the following locations and is available Monday to Friday 9-5pm:

Stein Centre, St Catherine's Hospital  
Mendell Lodge  
Bromborough  
Harvest Court, Moreton

Age UK Wirral at Meadowcroft, Bromborough

### Contact details

Wirral Memory Assessment Service  
Stein Centre  
St Catherine's Hospital  
Tel: 0300 303 3157

**People who access our services are welcome to talk to the Team Manager if they are experiencing any problems with their care**

During this appointment the nurse specialist will determine, along with yourself and your carer (if present), the most appropriate intervention to help you, which may include medication and sign posting to other services. In addition support will be offered for your carer and advice on other aspects of your well-being.

## What happens next?

The team will advise you about the nature of your memory problems and any treatment you require or make arrangements for further tests (if the diagnosis is unclear).

## Medication

If you are prescribed medication a letter will be issued to your general practitioner detailing what is to be prescribed. You will also be given an information leaflet about the medication. Please do not hesitate to contact the team if you have any questions about the medication you are taking.

## Attendance at appointments

If you are unable to keep your appointment please contact the service on the number overleaf at the earliest opportunity and arrangements will be made to send you another appointment.

## Introduction

The Wirral Memory Service is based at The Stein Centre, St Catherine's Hospital. The Service provides assessment for people who have suspected or diagnosed cognitive impairment, including problems with forgetfulness, confusion, language and behaviour. Where clinically appropriate antedementia drugs will be prescribed (acetylcholinesterase inhibitors or memantine).

Referrals will be received from general practitioners and other health and social care professionals.

## Your team

The team is made up of a consultant psychiatrist, clinical nurse specialist, administrative and support staff. The team also work in conjunction with Age UK, providing assessments and carer support.

## Your diagnosis

Your initial appointment will be with the nurse specialist who will take a detailed history of your health and it would be helpful if you could bring a relative, carer, friend or advocate to this meeting. This appointment will usually last just over an hour.